

FOREX.com Gold Bar Promotion Terms & Conditions

The following terms and conditions shall apply to the FOREX.com **Gold Bar Promotion** (the “**Promotion**”) offered to new or existing account holders of GAIN Global Markets, Inc. d/b/a FOREX.com (“FOREX.com”, “we”, “our”, or “us”) at FOREX.com’s sole discretion. FOREX.com is a brand name of GAIN Global Markets, Inc., a wholly-owned subsidiary of StoneX Group Inc.

You agree that by participating in the Promotion you will be bound by these terms and conditions (the “**Promotion Terms**”) as well as the FOREX.com Customer Agreement (including any supplemental terms) that apply to your account (“**Our Terms**”). Capitalized terms and expressions used in these Promotion Terms shall have the same meaning as in Our Terms unless specified otherwise in the Promotion Terms. In case of disputes, the interpretations, and decisions of FOREX.com shall be final and binding on all participants.

1. Eligibility, Requirements and Promotion Period

- 1.1 The Promotion is open to existing and prospective Careem customers ordering groceries using the Careem application.
- 1.2 FOREX.com customers who were introduced by an introducing broker or a third-party affiliate are not eligible for this Promotion.
- 1.3 Employees of FOREX.com (or any other company within the StoneX group of companies, as determined by FOREX.com in its absolute discretion) and their immediate family members shall not be eligible to participate in the Promotion. In addition, employees of Careem, any partners and agencies (including, without limitation, any external auditor(s) and advertising agencies) who are directly involved in the organization or conduct of the Promotion as determined by FOREX.com, shall not be eligible to participate in the Promotion. This Promotion is also not open to employees of any other company engaged in direct competition with FOREX.com. The Promotion is limited to one entry per person per week and no multiple entries will be permitted. Multiple accounts from the same household may be barred from the Promotion.
- 1.4 Joint accounts, Corporate accounts, or accounts which have a Limited Power of Attorney in force will not be eligible for the Promotion.
- 1.5 Only natural persons with full legal capacity, over eighteen (18) years of age, are eligible for this Promotion.
- 1.6 The Promotion is open only to residents of the United Arab Emirates.
- 1.7 To qualify for the Promotion, eligible participants will need to:
 - a. Order groceries using the Careem application during the holy month of Ramadan
 1. All Quick orders will be delivered in co-branded grocery bags.
 - b. Scan a QR code located on the grocery bag directing participants to a form.
 - c. Register by submitting valid details to enter the draw (including name and contact information).
 - d. Follow the instructions provided to complete participation for a chance of winning a 1g Gold Bar, awarded every week throughout the holy month.
 1. One (1) winner is selected weekly.
 - e. Registrations received after the promotion period ends are ineligible for the Promotion.

Anyone who meets the criteria above shall be deemed a “Qualifying Applicant.” Qualifying Applicants should read these Promotion Terms carefully and reacquaint themselves with Our Terms.

- 1.8 The Promotion is subject to a fair use policy and consequently FOREX.com has the right to withhold the Promotion if it has reasonable belief that there has been co-operation, collusion or organization of trades from the same source, or if it has reasonable belief that the Promotion is being abused in any way.

2. Promotion Rules and Requirements

- 2.1 Each participant may submit one entry per week during the Promotion Period.
- 2.2 Qualifying Applicants will be eligible to receive a 1g Gold Bar (the “**Bonus**”).
- 2.3 By participating, participants consent to the use of their name and/or image for promotional purposes without additional compensation.
- 2.4 By participating, participants agree to receive promotional communication related to this Promotion and future offers from FOREX.com.
- 2.5 One (1) winner will be selected each week of the Promotion Period. Each weekly winner will receive one (1) 1g Gold Bar.
- 2.6 Winners are chosen through a random draw from all valid entries received during that week. Entries do not carry over to subsequent weeks.
- 2.7 Incomplete, invalid, or fraudulent entries will be disqualified.
- 2.8 Weekly winners will be notified via the registered contact details. If a winner cannot be contacted within seven (7) calendar days, FOREX.com reserves the right to select an alternate winner.
- 2.9 FOREX.com’s decision regarding winner selection shall be final.
- 2.10 Prizes are offered subject to availability and on a while stocks last basis. FOREX.com reserves the right to substitute the prize with an equal or higher value alternative without notice.
- 2.11 Participants must follow all participation instructions communicated by Careem or FOREX.com.
- 2.12 FOREX.com reserves the right to refuse participation to anyone engaging in inappropriate, fraudulent, or disruptive conduct.
- 2.13 Prizes will be delivered within 7–14 working days after winner confirmation.
- 2.14 FOREX.com shall not be responsible for any loss, delay, damage, or non-delivery of the Bonus resulting from incorrect or incomplete address information provided by the participant, postal or courier delays, customs or import restrictions, or other circumstances beyond FOREX.com’s reasonable control. Once dispatched, the risk of loss or damage to the Bonus passes to the Qualifying Applicant. Replacement of lost or damaged items shall be at FOREX.com’s sole discretion.
- 2.15 The Promotion may not be combined with any other promotions. Only one promotion may be applied per transaction.
- 2.16 Only one Bonus will be paid per client. Once Qualifying Applicants receive a Bonus, they will not be eligible to receive any further Bonuses in respect of this Promotion.
- 2.17 The Bonus is non-transferable and no cash alternative is available. No Bonus transfer, assignment or substitution by Qualifying Applicants is allowed.
- 2.18 Void where prohibited.

3. General

- 3.1 This Promotion must only be used for personal and non-commercial purposes.
- 3.2 If FOREX.com at any point discovers that a Qualifying Applicant is in fact not eligible to participate in the Promotion, FOREX.com may at its discretion reverse the Bonus. No person shall be entitled to any payment or compensation from FOREX.com should any bonus be forfeited or reversed.

- 3.3 FOREX.com shall not be liable to any account holder or any other persons for any loss, taxes or damage arising in connection with the Promotion, including without limitation, any error, technical malfunction of the Internet or FOREX.com's trading platform, or any breakdown or malfunctions in any computer system, mobile application, downloadable software, or equipment including that of FOREX.com or of a Qualifying Applicant.
- 3.4 FOREX.com reserves the right to cancel, revoke, or withdraw the Promotion at any time in case of any suspected abuse of the Promotion by a participant.
- 3.5 FOREX.com may at any time at its sole and absolute discretion, without notice or assigning any reason therefore, terminate this Promotion, or delete, vary, supplement, amend, restrict, withdraw, or modify any one or more of these Promotion Terms in such manner as FOREX.com shall see fit, including without limitation, the eligibility of any client, the bases and methods of identification of Qualifying Applicants, and any dates in connection with the Promotion and the Promotion period. Modifications and/or exceptions to these Promotion Terms are at FOREX.com's sole discretion, and its decision is final. FOREX.com is the sole arbiter of these Promotion Terms and any other issue arising under this Promotion.
- 3.6 Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry.
- 3.7 FOREX.com shall not, to the extent permitted by law, be liable for any claims, costs, expenses, loss or damage suffered by any person as a result of this Promotion and its Terms.
- 3.8 Any dispute or situation not covered by these Promotion Terms will be resolved by FOREX.com's management in a manner it deems to be the fairest to all concerned, and that decision shall be final and/or binding on all parties.
- 3.9 This Promotion will be governed by the laws of the jurisdiction of the FOREX.com entity with which the Qualifying Applicant's account was opened in accordance with Our Terms.
- 3.10 If any term of these Promotion Terms is found to be illegal, invalid, or unenforceable under any applicable law, such term shall be deemed omitted.
- 3.11 If these Terms are translated into a language other than English, then the English version of the Terms shall prevail where there is an inconsistency.
- 3.12 Each Qualifying Applicant who successfully takes part in this Promotion is responsible for any and all taxes payable (if any) as a result of the prize and therefore all Qualifying Applicants should consult their tax advisers concerning the reporting of the prize.

Risk Warning: Leveraged trading in foreign currency contracts or other off-exchange products on margin carries a high level of risk and may not be suitable for everyone. We advise you to carefully consider whether trading is appropriate for you in light of your personal circumstances. You may lose more than you invest. Information on the FOREX.com website is general in nature. We recommend that you seek independent financial advice and ensure you fully understand the risks involved before trading. Trading through an online platform carries additional risks.