

# CITY INDEX Key Information Document – CFD

## Purpose

This document provides you with key information about this investment product. It is not marketing material. The information is required by law to help you understand the nature, risks, costs, potential gains and losses of this product and to help you compare it with other products.

## Product

CFDs are offered by **StoneX Financial Ltd** (“SFL”, “we” or “us”), a company registered in England and Wales with registration number 05616586. City Index is a trading name of StoneX Financial Ltd which is authorised and regulated by the Financial Conduct Authority in the United Kingdom with reference number 446717. Call [0845 355 0801](tel:08453550801) or go to [www.cityindex.com](http://www.cityindex.com) for more information.

This document was last updated on 19<sup>th</sup> December 2022.

**You are about to purchase a product that is not simple and may be difficult to understand.**

## What is this product?

### Type

A contract for difference (“CFD”) is a leveraged contract entered into with SFL on a bilateral basis. It allows an investor to speculate on rising or falling prices for an underlying market such as a share, currency, commodity or index.

An investor has the choice to buy (or go “long”) the CFD to benefit from rising prices in the underlying market; or to sell (or go “short”) the CFD to benefit from falling prices. The price of the CFD is derived from the price of the underlying market price, which may be either the current (“cash”) price or a forward (“future”) price. For instance, if an investor is long a CFD on the cash price of an underlying asset and the cash price rises, the value of the CFD will increase - at the end of the contract SFL will pay the difference between the closing value of the contract and the opening value of the contract. Conversely, if an investor is long and the cash price of the underlying falls, the value of the CFD will decrease - at the end of the contract the investor will pay SFL the difference between the closing value of the contract and the opening value of the contract. A CFD referencing a futures price works in exactly the same way except that such contracts have a pre-defined expiry date – a date upon which the contract either automatically terminates or must be rolled into the next expiration period. The leverage embedded within all CFDs has the effect of magnifying both profits and losses.

### Objectives

The objective of the CFD is to allow an investor to gain leveraged exposure to the movement in the value of the underlying market (whether up or down), without actually needing to buy or sell in the underlying market. The exposure is leveraged since the CFD only requires a proportion of the notional value of the contract to be paid up front as initial margin and is one of the key features of trading CFDs. By way of example, if an investor buys 1 CFD with an initial margin amount of 3% and an underlying market price of £400, the initial investment will be £12.00 (3% x £400 x 1). The effect of leverage, in this case 33:1 (1 / 3%) has resulted in a notional value of the contract of £400 (£12 / 3%). This means that for each 1 point change in the price of the underlying market, the value of the CFD changes by £1. For instance, if the investor is long and the market increases in value, a £1 profit will be made for every 1 point increase in that market. However, if the market decreases in value, a £1 loss will be incurred for each point the market decreases in value. Conversely, if an investor holds a short position, a profit is made in line with any decreases in that market, and a loss for any increases in the market.

A CFD on the cash price of an underlying market does not have a pre-defined maturity date and is therefore open-ended; by contrast, a CFD on a futures price of an underlying market has a pre-defined expiry date, which is the expiration date of the relevant future. As a result, there is no recommended holding period for either and it is down to the discretion of each individual investor to determine the most appropriate holding period based on their own individual trading strategy and objectives.

Failure to deposit additional funds in order to meet the margin requirement as a result of a negative price movement may result in the CFD being automatically terminated by SFL. This will occur when losses exceed the initial margin amount. In the case of CFDs on futures prices, investors will be given the option to roll their open CFDs into the next expiration period – e.g., from a January expiry into a February expiry. Rolling is at the discretion of the investor but failure to do so will result in the future CFD being automatically terminated by SFL at the expiry date.

SFL also retains the ability to unilaterally terminate any CFD contract and any of your other open positions where certain events of default have occurred with respect to you (e.g., failing to maintain sufficient margin in your account).

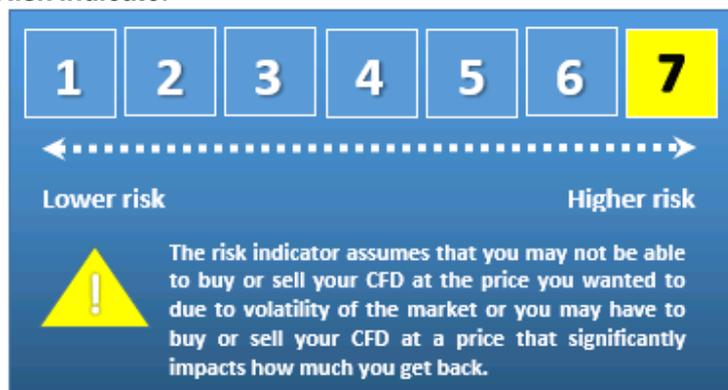
### Intended Retail Investor

CFDs are intended for investors who have knowledge of, or are experienced with, leveraged products and who are looking to gain a short-term exposure to the underlying market. Likely investors will understand how the prices of CFDs are derived and the key concepts of margin and leverage. They will understand the risk/reward profile of the

product compared to trading directly in the underlying market. Investors will also have appropriate financial means and the ability to bear losses.

## What are the risks and what could I get in return?

### Risk indicator



The summary risk indicator is a guide to the level of risk of this product compared to other products. It shows how likely it is that the product will lose money because of movements in the markets or because we are not able to pay you.

We have classified this product as 7 out of 7, which is the highest risk class. This rates the potential losses from future performance of the product at a very high level.

There is no recommended or minimum holding period for this product. Please see below section: “[How long should I hold it and can I take money out early?](#)”

CFDs are leveraged products that, due to underlying market movement, can generate losses rapidly. There is no capital protection against market risk, credit risk or liquidity risk. Even though losses may be incurred, retail clients are subject to negative balance protection which means that your losses cannot exceed the funds in your account (which includes any funds that are not required to be maintained as margin to keep your positions open).

**Be aware of currency risk.** It is possible to buy or sell CFDs that are denominated in a currency which is different to the base currency of your account. The final return you may get depends on the exchange rate between the two currencies. This risk is not considered in the indicator shown above.

Market conditions may mean that your CFD position is closed at a less favourable price, which could significantly impact how much you get back. We may close your open CFD positions if you do not maintain the minimum margin that is required, if you are in debt to SFL, or if you contravene market regulations. This process may be automated.

This product does not include any protection from future market performance, so you could lose some or all of your investment. If we are not able to pay you what is owed, you could lose your entire investment. However, you may benefit from a consumer protection scheme (see the section “what happens if we are unable to pay you”). The indicator shown above does not consider this protection.

### Performance Information

A CFD is a leveraged financial derivative that follows the price of an underlying financial market. A CFD will make gains or incur losses as a result of price movements in the underlying asset. A CFD will be quoted with a buy price and a sell price, with the difference being the spread fee. Spreads will affect the returns of your investment. The price of a CFD may be affected by factors such as supply and demand, currency movements, geopolitical events, government policy, and economic factors.

#### What could affect my return positively?

A position that is taken at a buy price (going long) will make a profit if closed at a higher sell price.  
A position that is taken at a sell price (going short) will make a profit if closed at a lower buy price.

#### What could affect my return negatively?

A position that is taken at a buy price (going long) will incur a loss if closed at a lower sell price.  
A position that is taken at a sell price (going short) will incur a loss if closed at a higher buy price.

Severely adverse market conditions can negatively impact your positions. If your margin level is at or below the margin close-out level, we will close any or all of your open positions as quickly as possible. This may result in the loss of your entire account balance.

## What happens if SFL is unable to pay out?

If SFL is unable to meet its financial obligations to you, you may lose the value of your investment. SFL segregates all retail client funds from its own money in accordance with the UK FCA’s Client Asset rules. SFL also participates in the UK’s Financial Services Compensation Scheme (FSCS) which covers eligible investments up to £85,000 per person, per firm. See [www.fscs.org.uk](http://www.fscs.org.uk).

## What are the costs?

Depending on the product you trade, you may incur some or all of the following costs:

This table shows the different types of cost categories and their meaning			
Cash and futures	One-off entry or exit costs	Spread	The difference between the buy price and the sell price is called the spread. This cost is realised each time you open and close a trade.
		Currency conversion	Any cash, realised profit and losses, adjustments, fees and charges that are denominated in a currency other than the base currency of your account, will be converted to the base currency of your account and a currency conversion fee will be charged to your account.
Cash only	Ongoing costs	Daily holding cost	A fee is charged to your account for each night that your position is held. This means the longer you hold a position, the more it will cost.
Cash and futures	Incidental costs	Distributor fee	We may from time to time share a proportion of our spread, commissions and other account fees with other persons including a distributor, that may have introduced you.
Futures only	Other costs	Rollover costs	We charge you to roll over a futures contract into the next month, or quarter, equal to half the applicable spread to open and close a trade.
Equities only	Other costs	Commission charge	We charge you a small fee each time you open and close a CFD on an equity.

## How long should I hold it and can I take money out early?

CFDs are intended for short term trading, in some cases intraday and are generally not suitable for long term investments. There is no recommended holding period, no cancellation period and therefore no cancellation fees. You can open and close a CFD at any time during market hours.

## How can I complain?

If you wish to make a complaint, you should contact our Client Management Team on [0845 355 0801](tel:08453550801), by emailing [support@cityindex.com](mailto:support@cityindex.com) or in writing to StoneX Financial Ltd, Devon House, 58 St Katherine's Way London, E1W 1JP. If you do not feel that your complaint has been resolved satisfactorily, you are able to refer your complaint to the Financial Ombudsman Service ("FOS"). See [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk) for further information.

You can also refer to the European Commission's Online Dispute Resolution Platform, however it is likely that you will be referred to the FOS.

## Other relevant information

If there is a time lag between the time you place your order and the moment it is executed, your order may not be executed at the price you expected. Ensure your internet signal strength is sufficient before trading.

The [Terms and Policies section](#) of the City Index website contains important information regarding your account. You should ensure that you are familiar with all the terms and policies that apply to your account.

For retail clients, a mandatory margin close-out rule is applied on an account level basis. This means that when the value of your account (i.e., the net profit and loss, any deposited margin and any other funds) falls below 50% of the initial margin requirement (that was paid to enter into all of the open CFD and/or spread bet positions at any point in time), one or more of your CFD and/or spread bet positions will be closed out. We may set a higher percentage than 50%.

Retail clients who trade leveraged CFDs and spread bets have the benefit of negative account balance protection. Where this is the case, your liability will be limited to the funds in your account (which includes any funds that are not required to be maintained as margin to keep your positions open, regardless of whether those positions relate to this product).

You should ensure that you read the General Terms, including Risk Warning, Order Execution Policy and more which can be found in the Terms and Policies section of our website: <https://www.cityindex.com/en-uk/terms-and-policies/>. Such information is also available on request.