City Index Mobile App Overview Guide

Welcome to your quick how-to guide on the new City Index app. Here's what we're covering:

Placing Trades

Viewing Your Positions

Changing Your Price Tolerance

Accessing Charts

Adding Indicators to Charts

Saving Chart Templates

Creating Watchlists

Using My Account

Accessing Your Trade History

Accessing Your Statements

Trader Resources

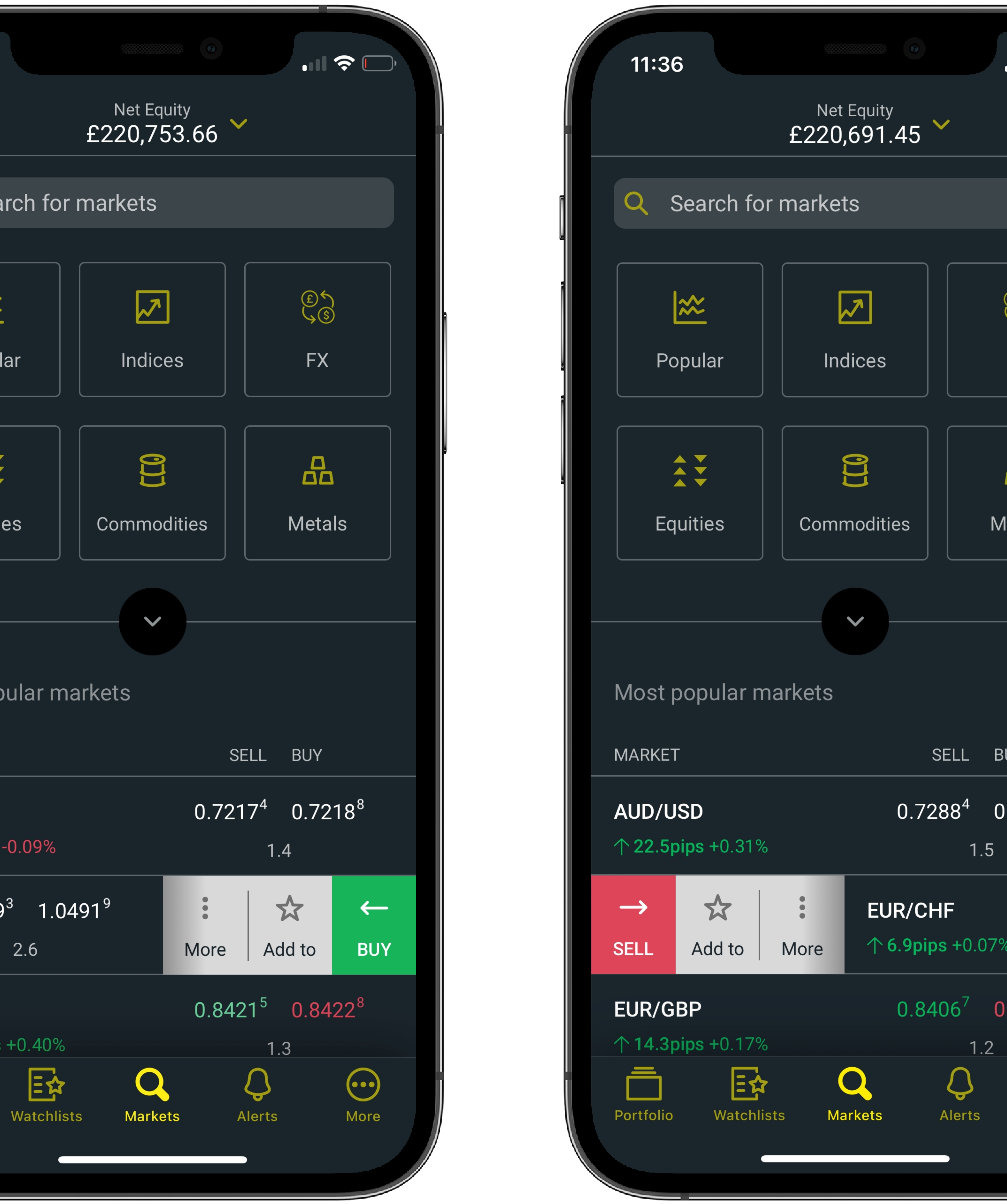
Reading Research Content

Placing Trades

Placing Trades

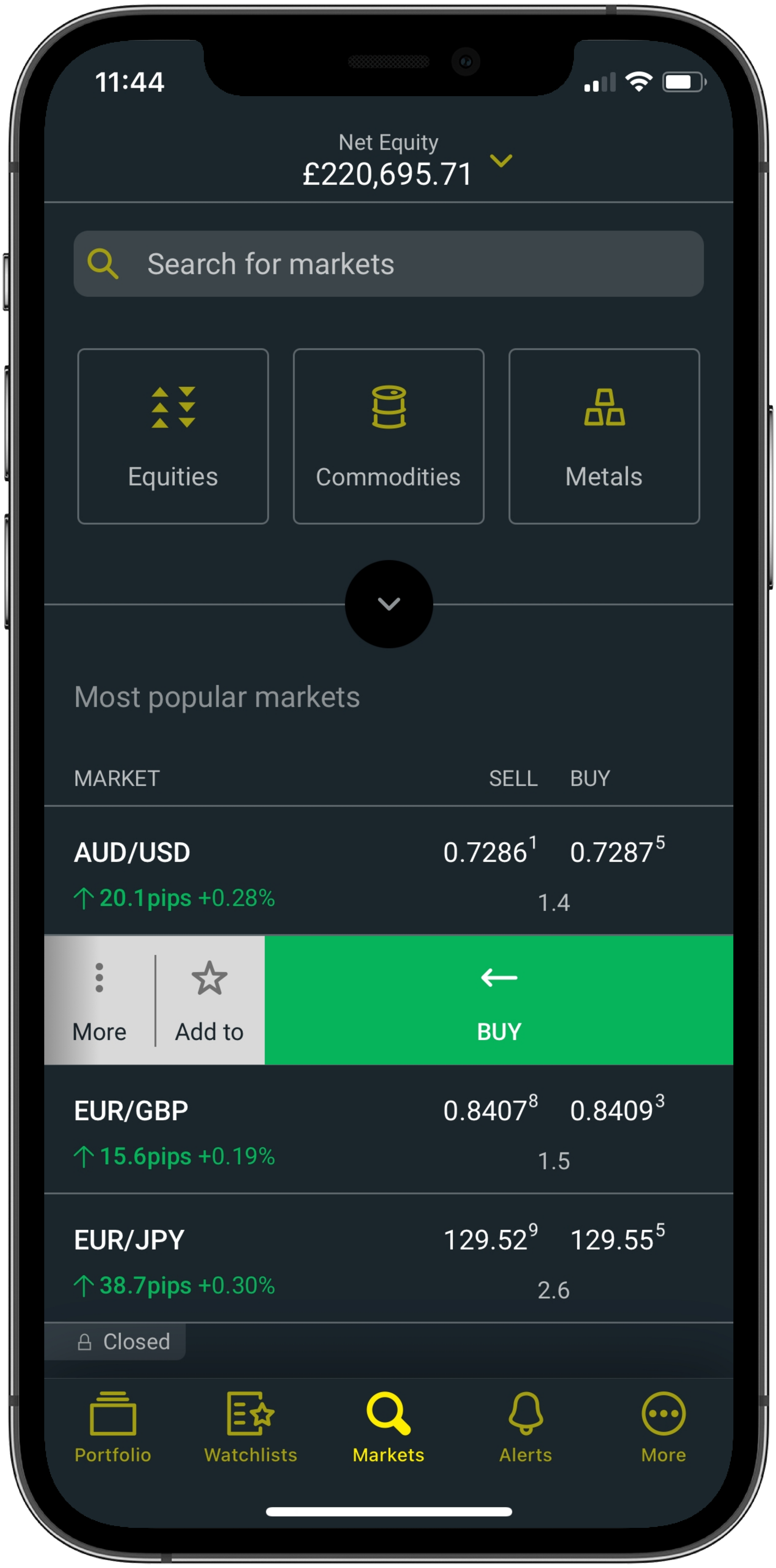
Step 1

Choose a market on the 'Markets' tab. Swipe right to sell, or left to buy.



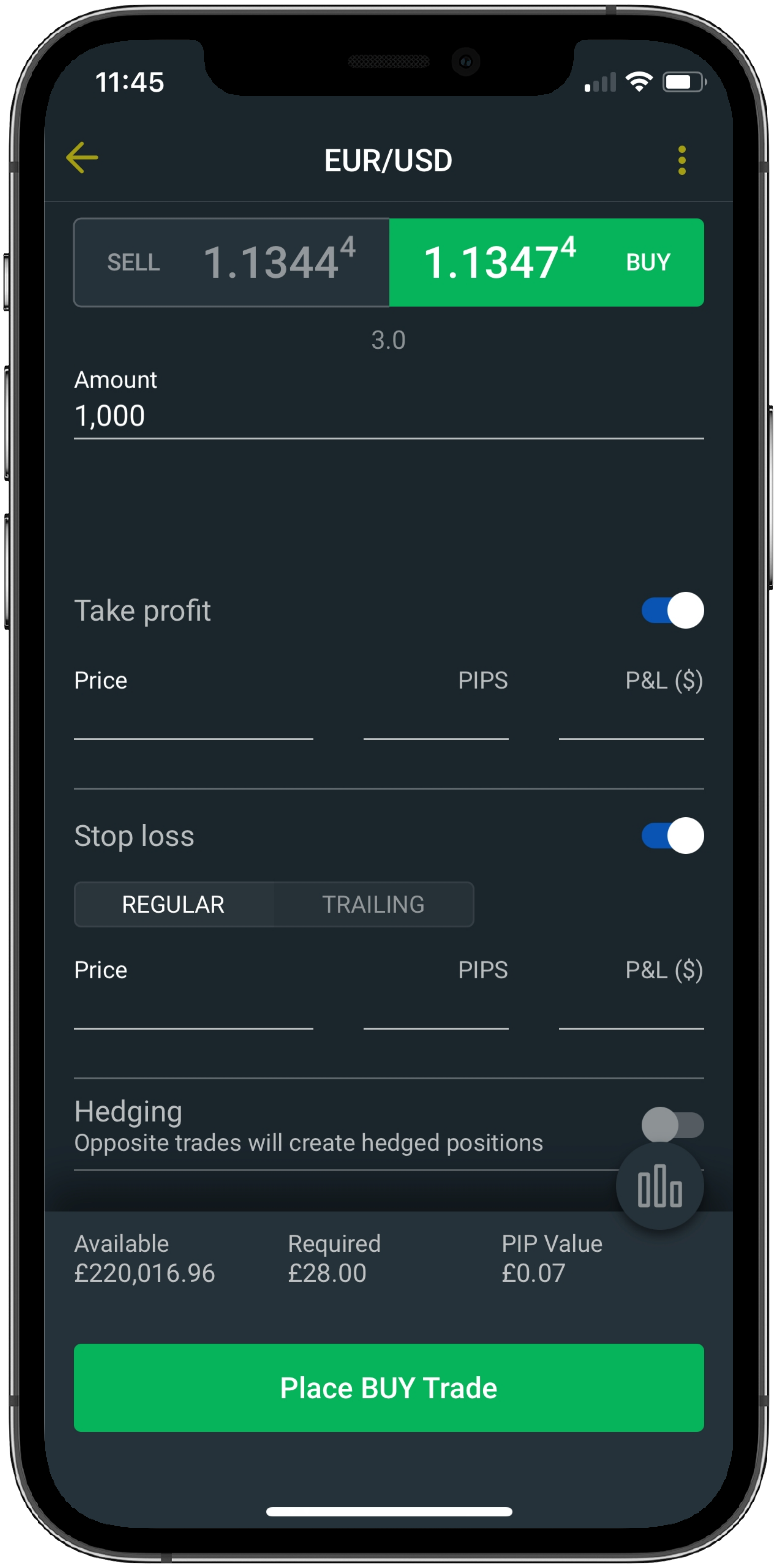
Step 2

Open the deal ticket by either swiping all the way or hitting ‘BUY’/’SELL’.



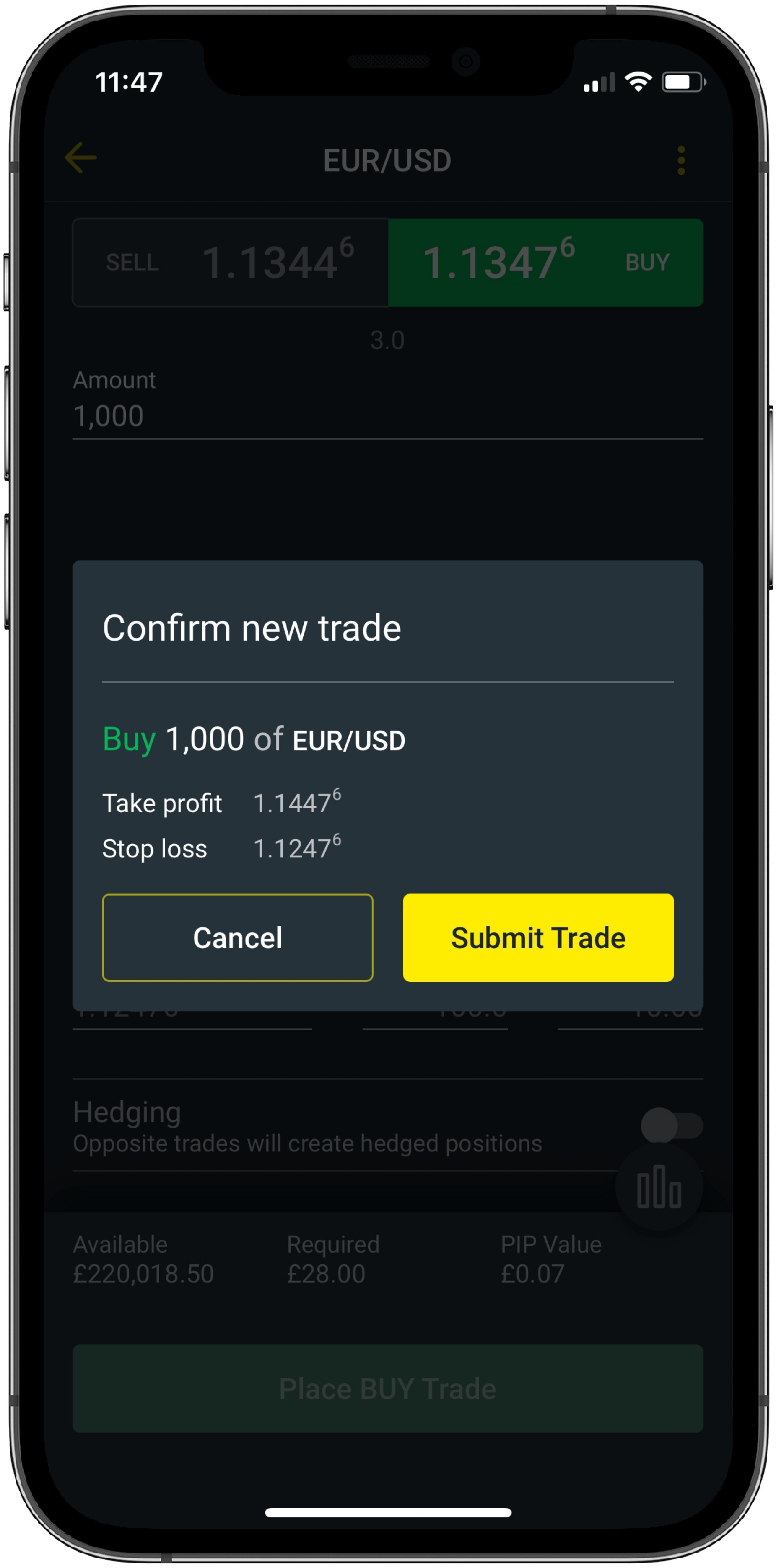
Step 3

Set your position size and add your stops and limits. Then hit ‘Place trade’ to open your position.



Step 4

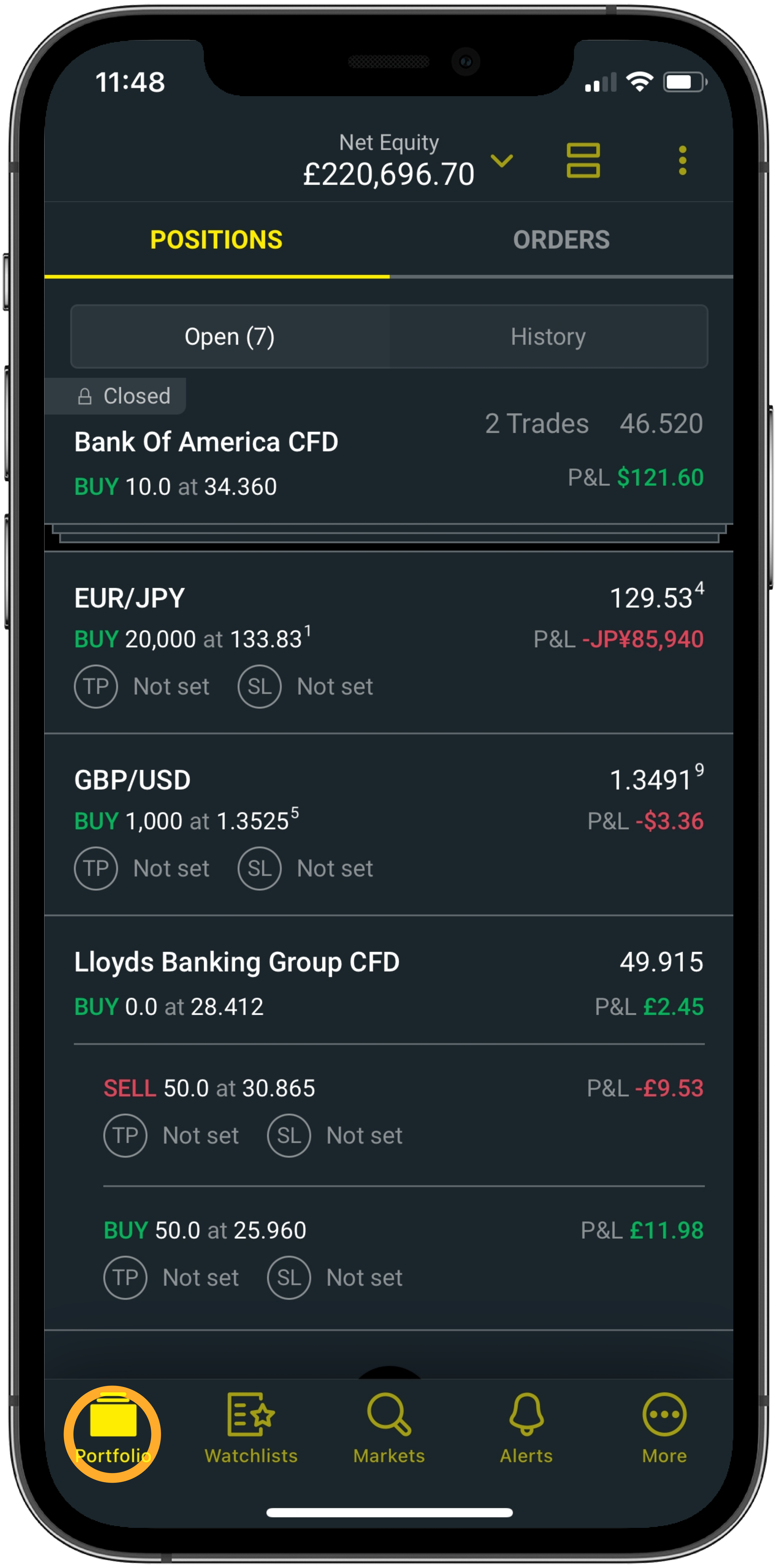
Confirm your trade, and the position will open.



Viewing Your Positions

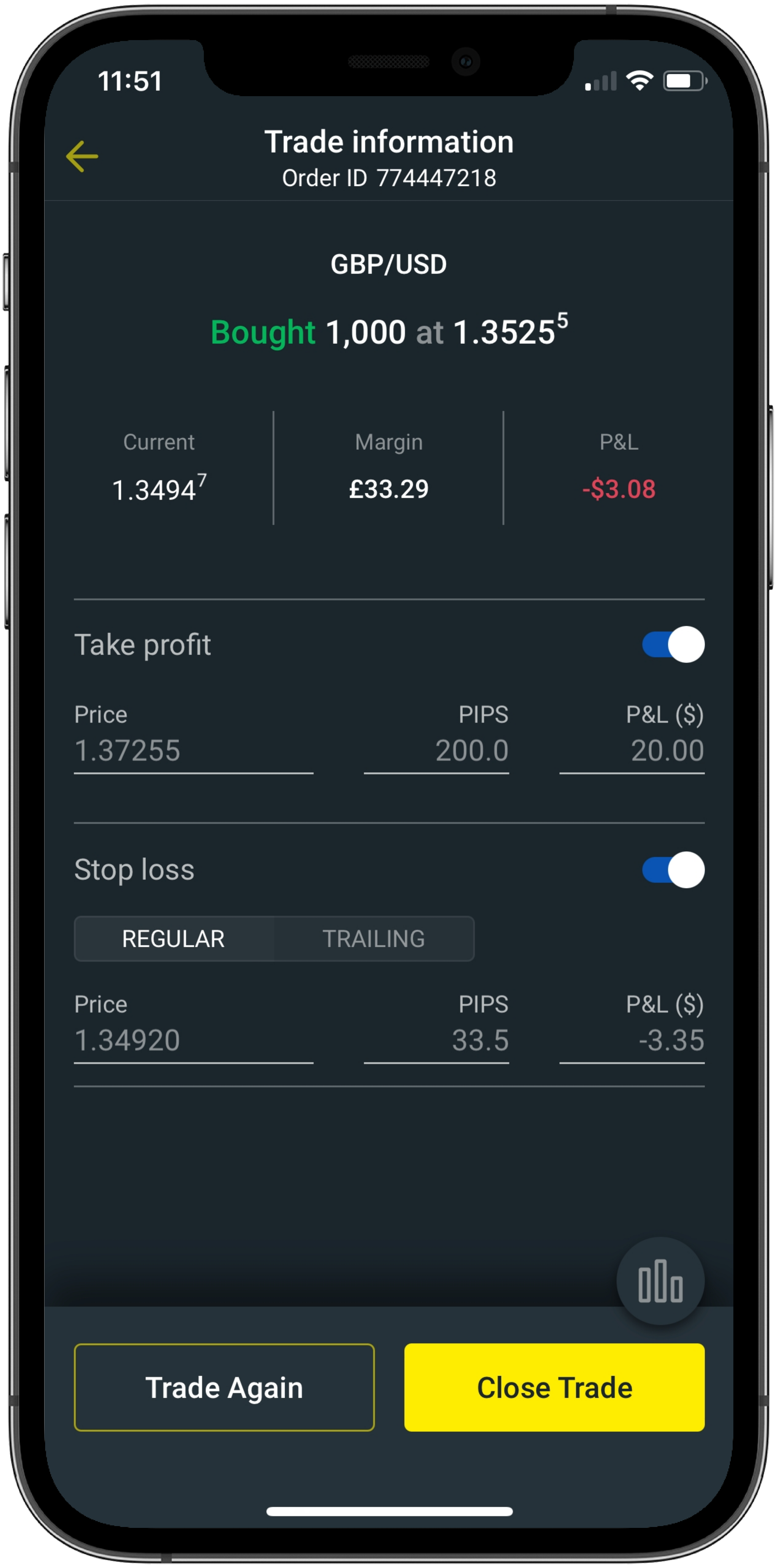
Step 1

Select the 'Portfolio' tab from the bottom menu to see all your open positions.



Step 2

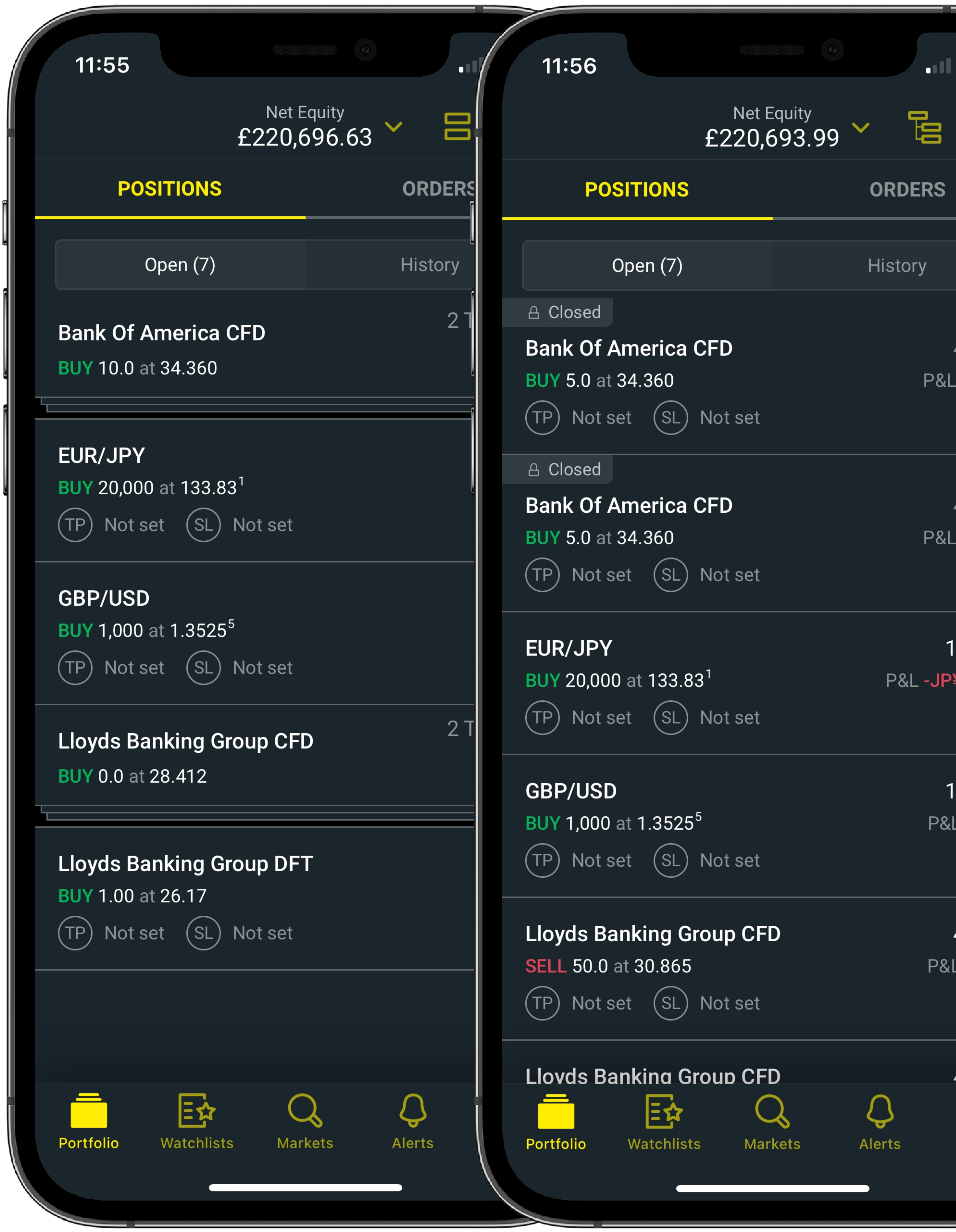
Hit any position to see more detail, as well as add or amend your stops and take profits.



Viewing Your Positions

Step 3

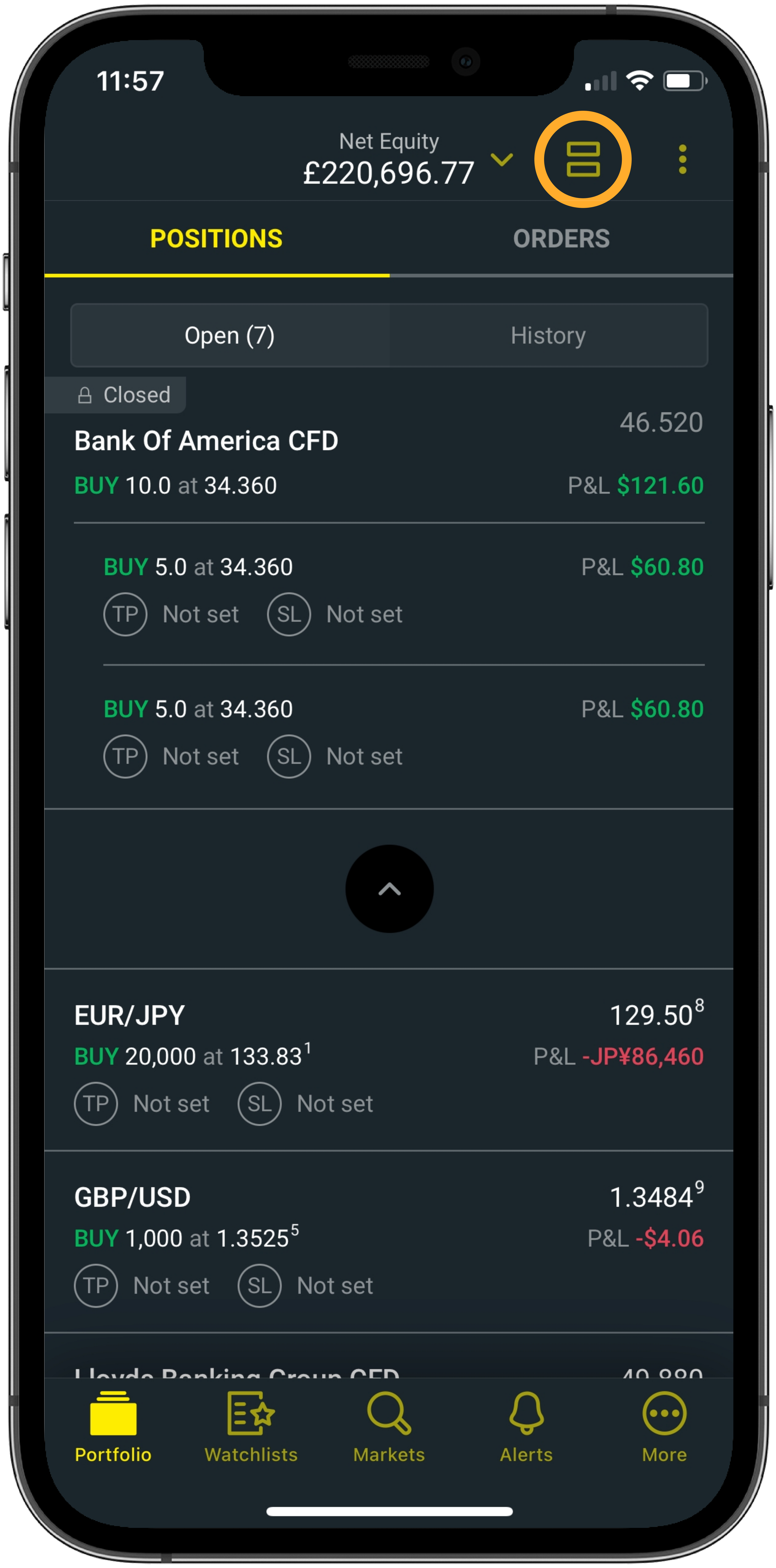
If you have multiple positions on the same market, then the app will automatically combine them. Simply tap the market's name to see each position individually.



Viewing Your Positions

Step 4

Alternatively, select the 'stacked positions' icon in the top-right corner to disable or enable this feature.

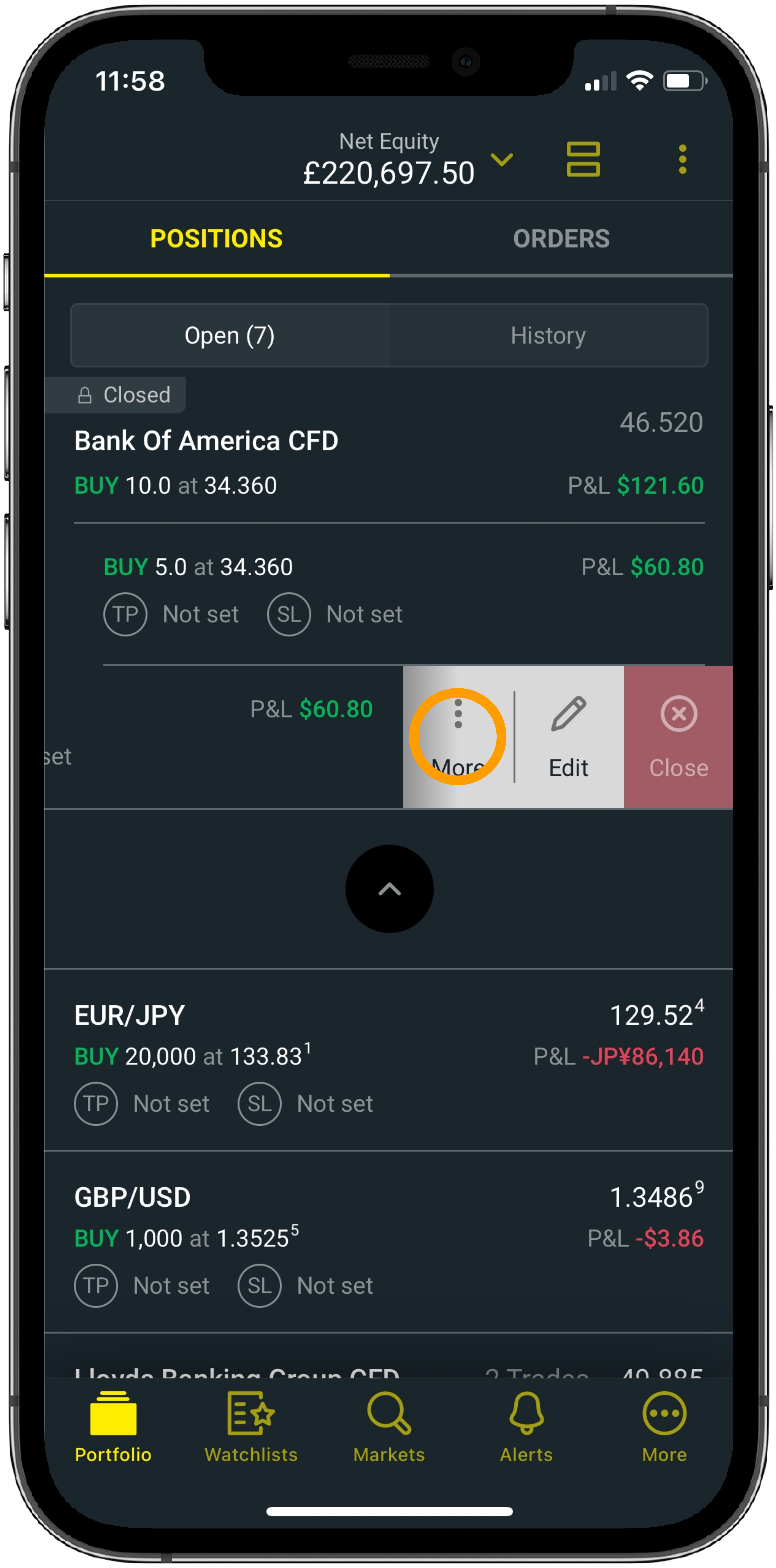


Changing Your Price Tolerance

Changing Your Price Tolerance

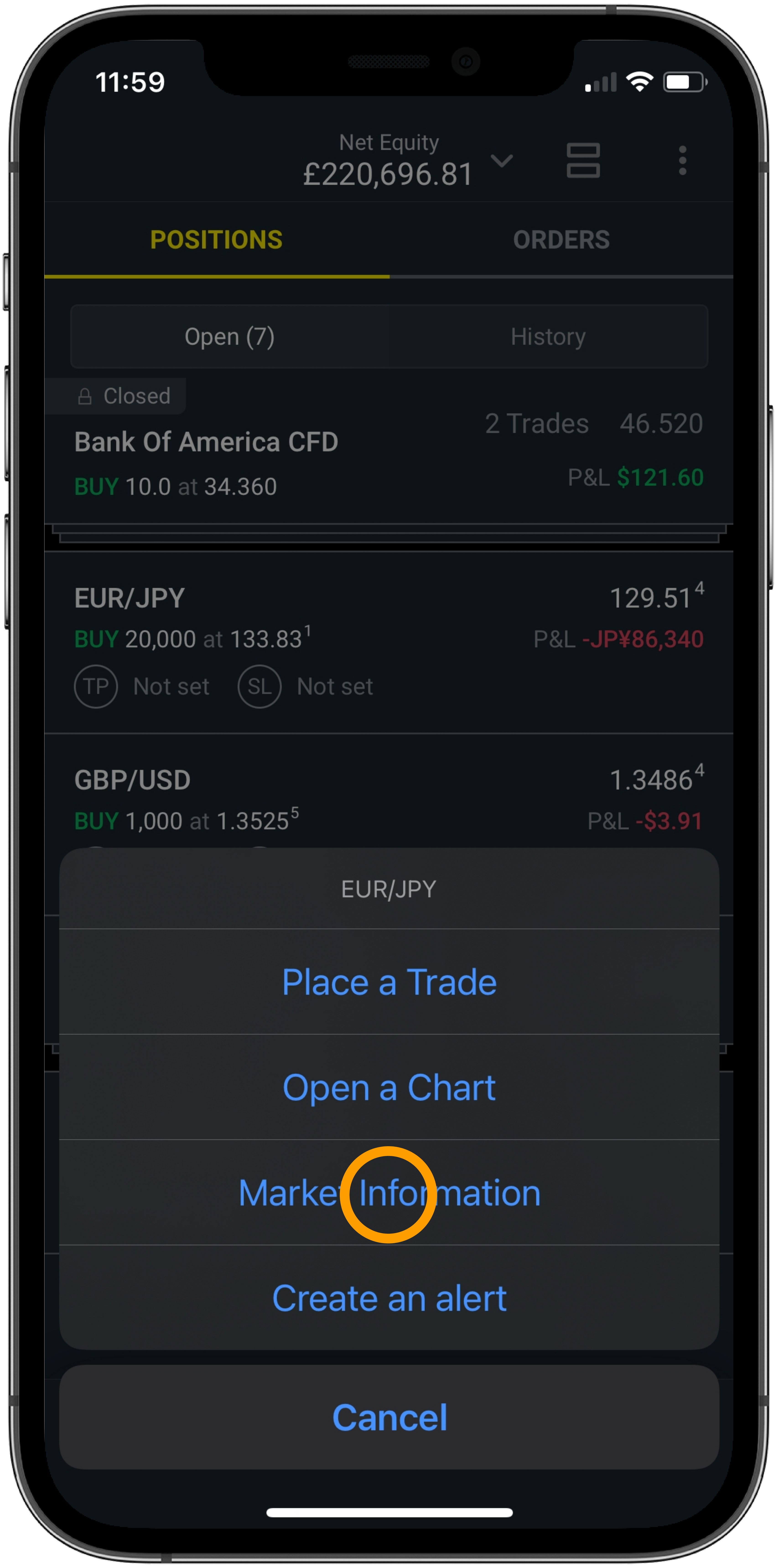
Step 1

Head to the ‘Portfolio’ tab, and swipe on an open position to see more options. Select ‘More’.



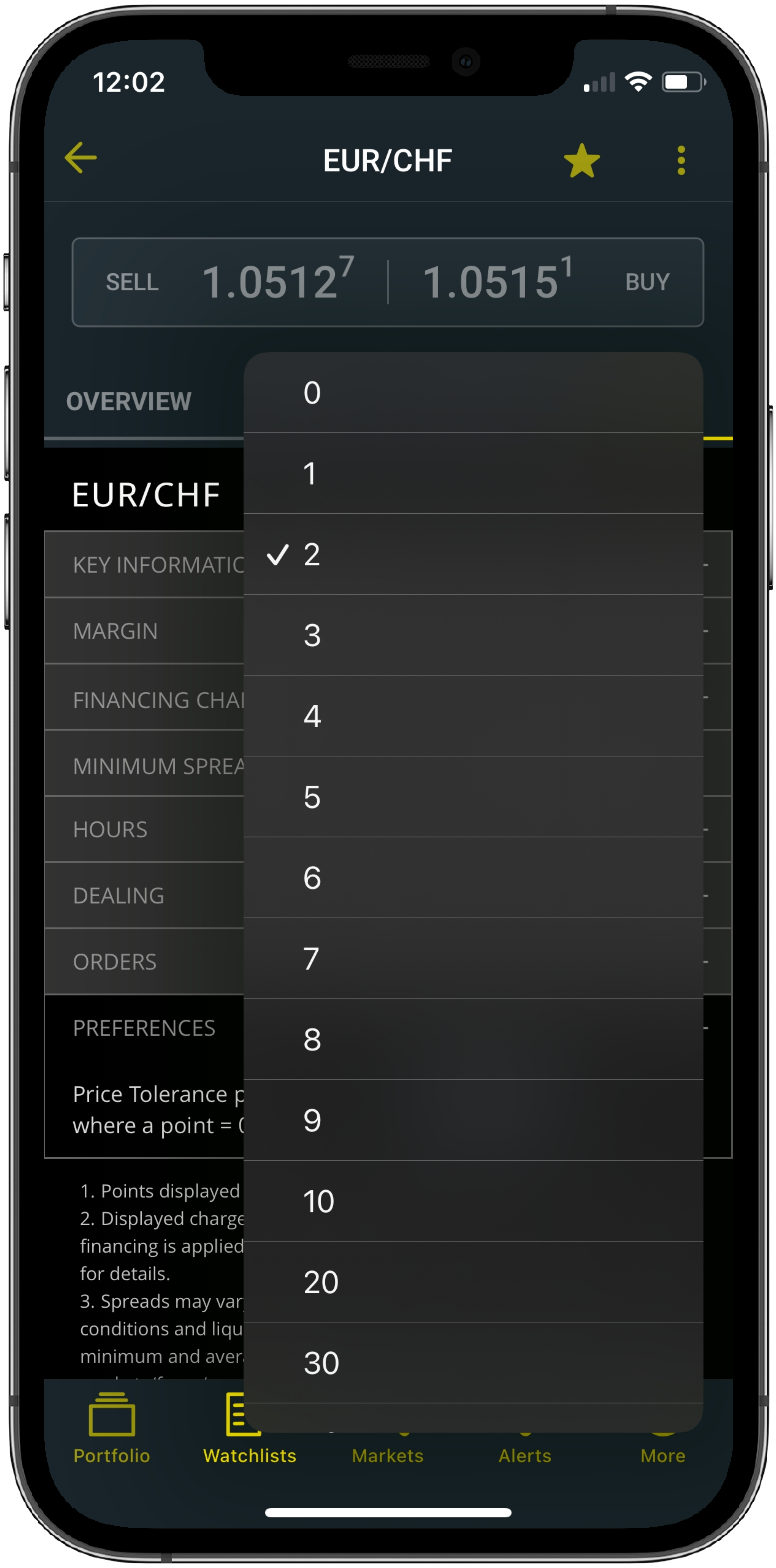
Step 2

Choose ‘Market Information’ from the menu.



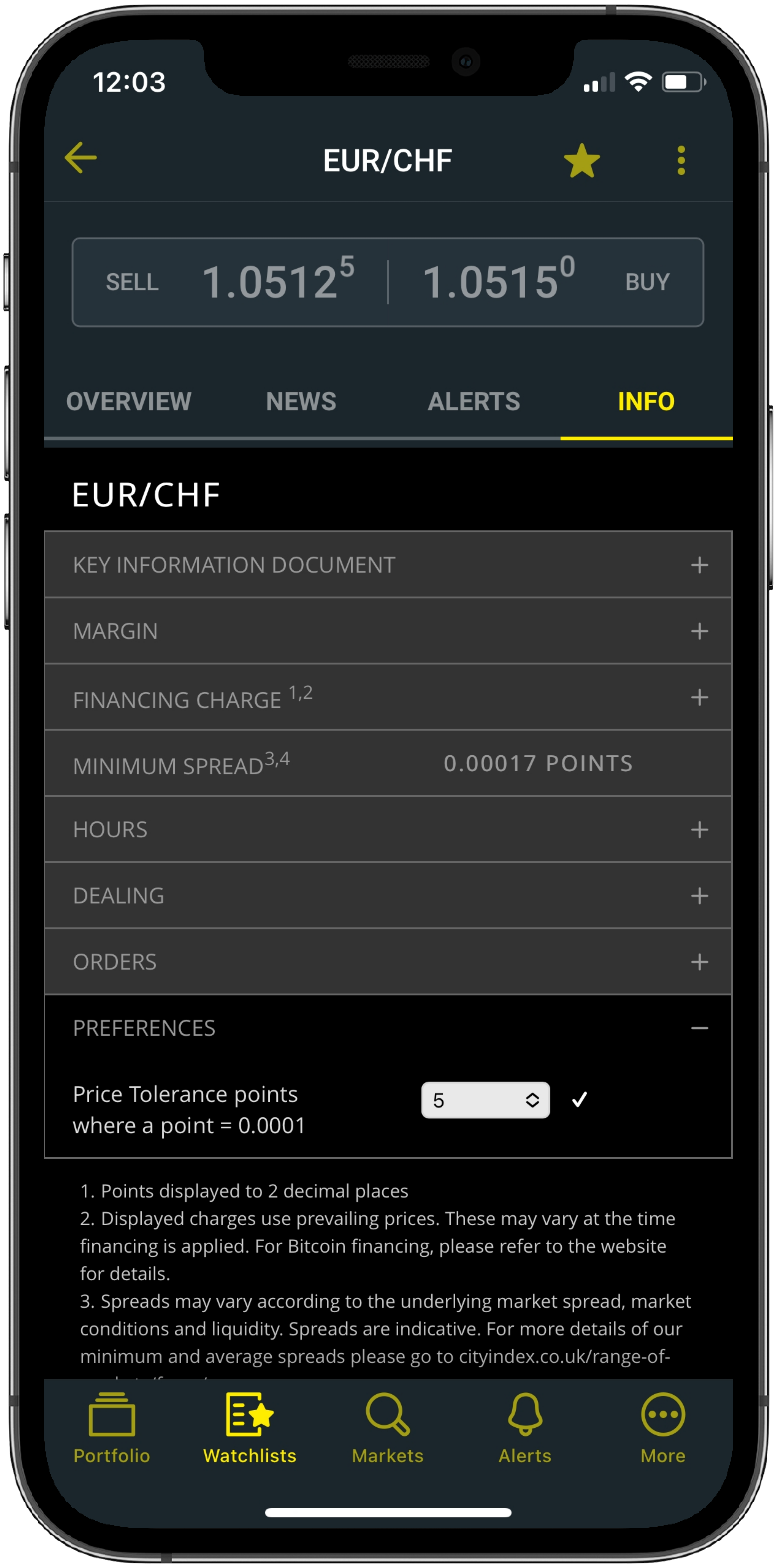
Step 3

Tap the PREFERENCES dropdown, and you'll see your current price tolerance.



Step 4

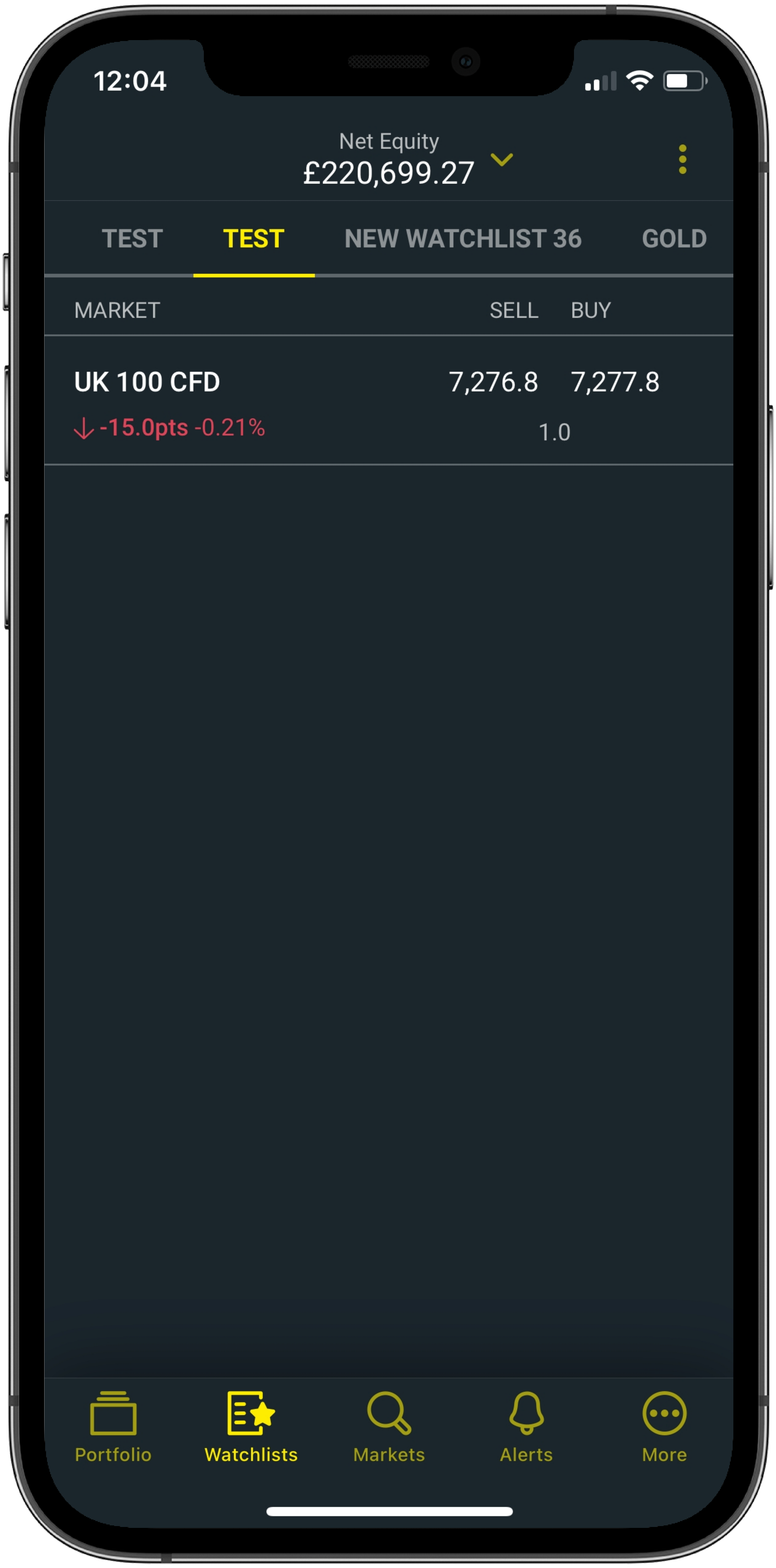
Set your new price tolerance. You should see a tick that shows your setting has been updated.



Accessing Charts

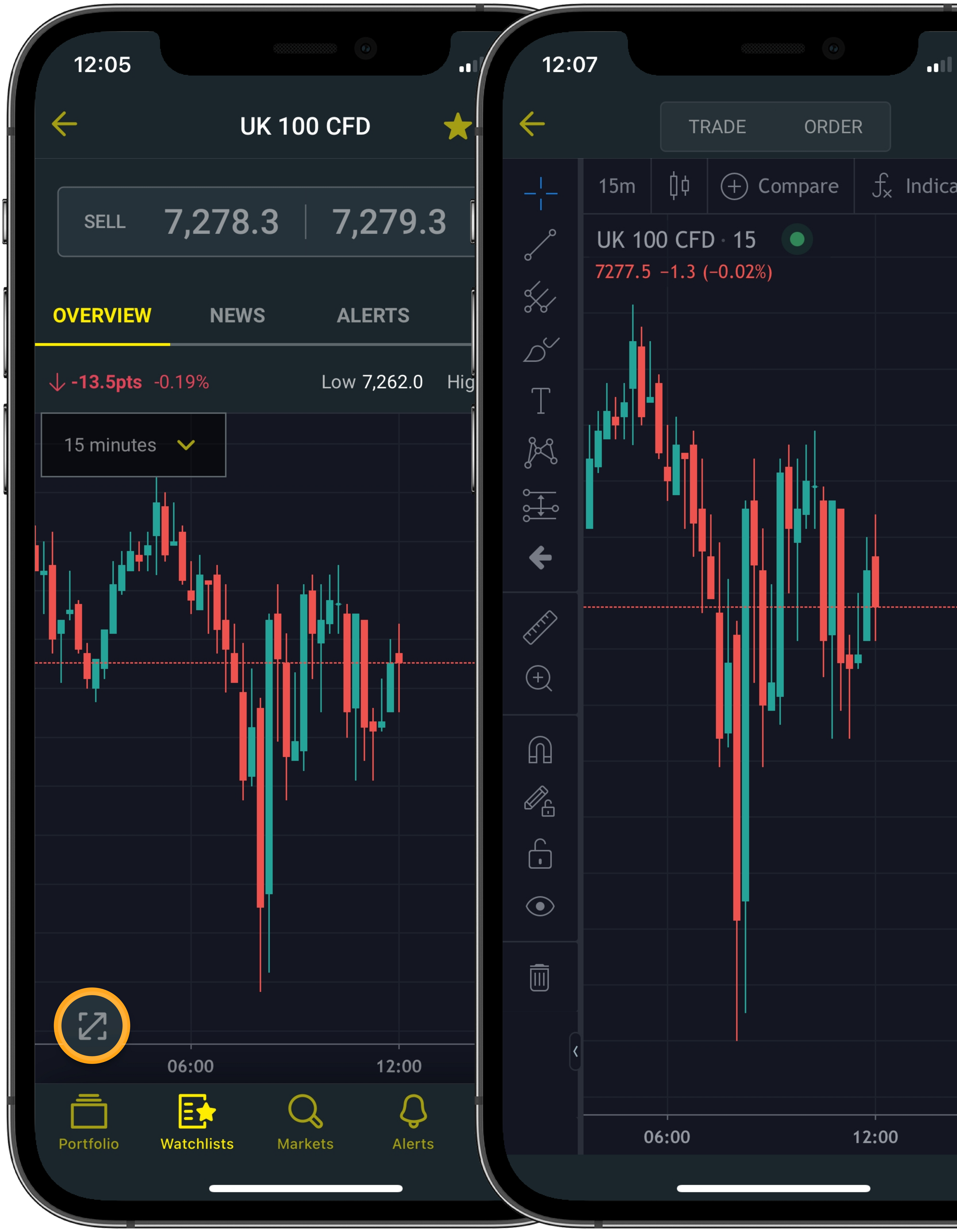
Step 1

From the ‘Markets’ or ‘Watchlists’ tabs, hit the name of any market to see a quick view of its chart.



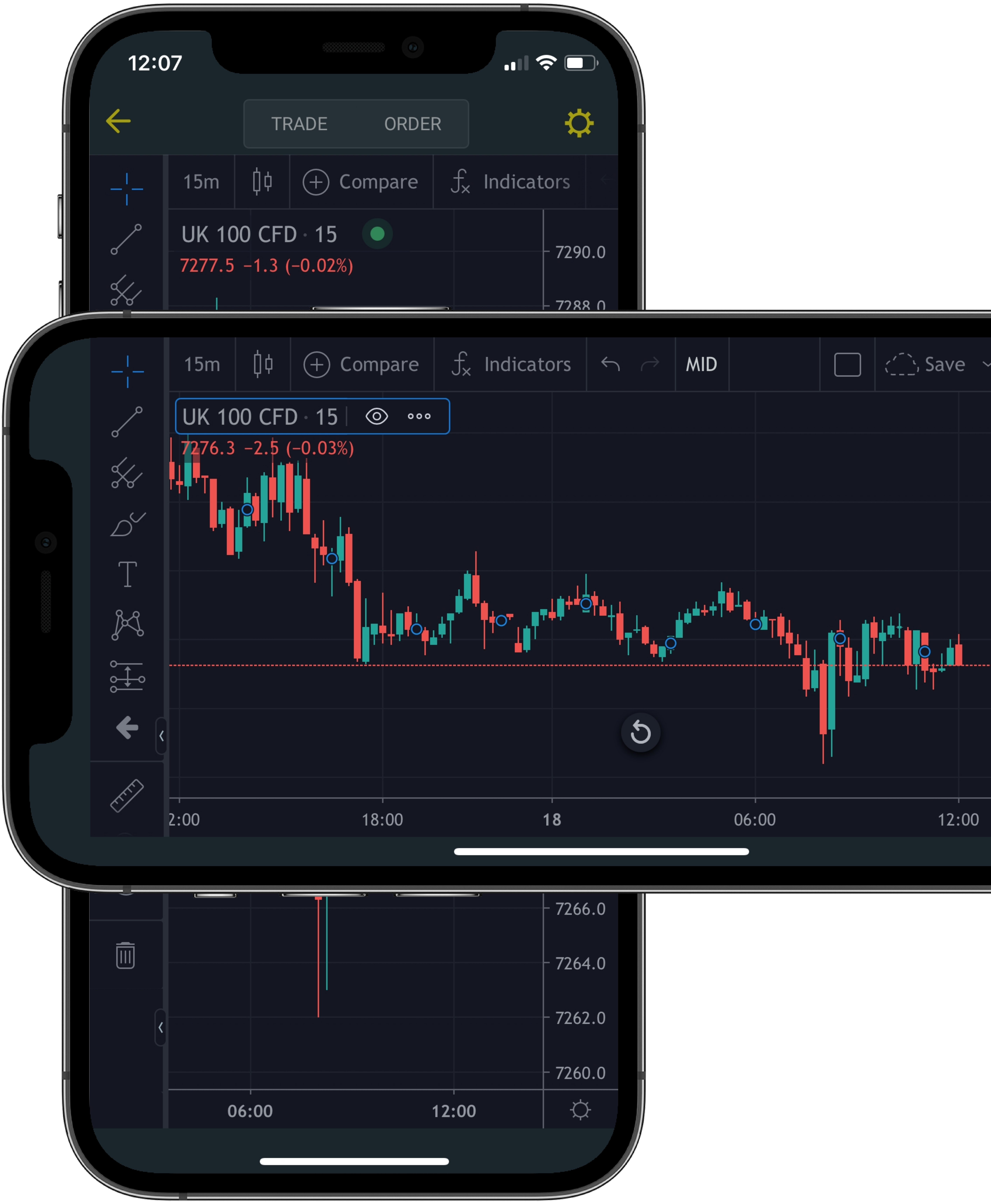
Step 2

For a full-screen chart, tap the ‘full-screen’ icon at the bottom-left corner. You’ll now see our full suite of chart options, tools and indicators.



Step 3

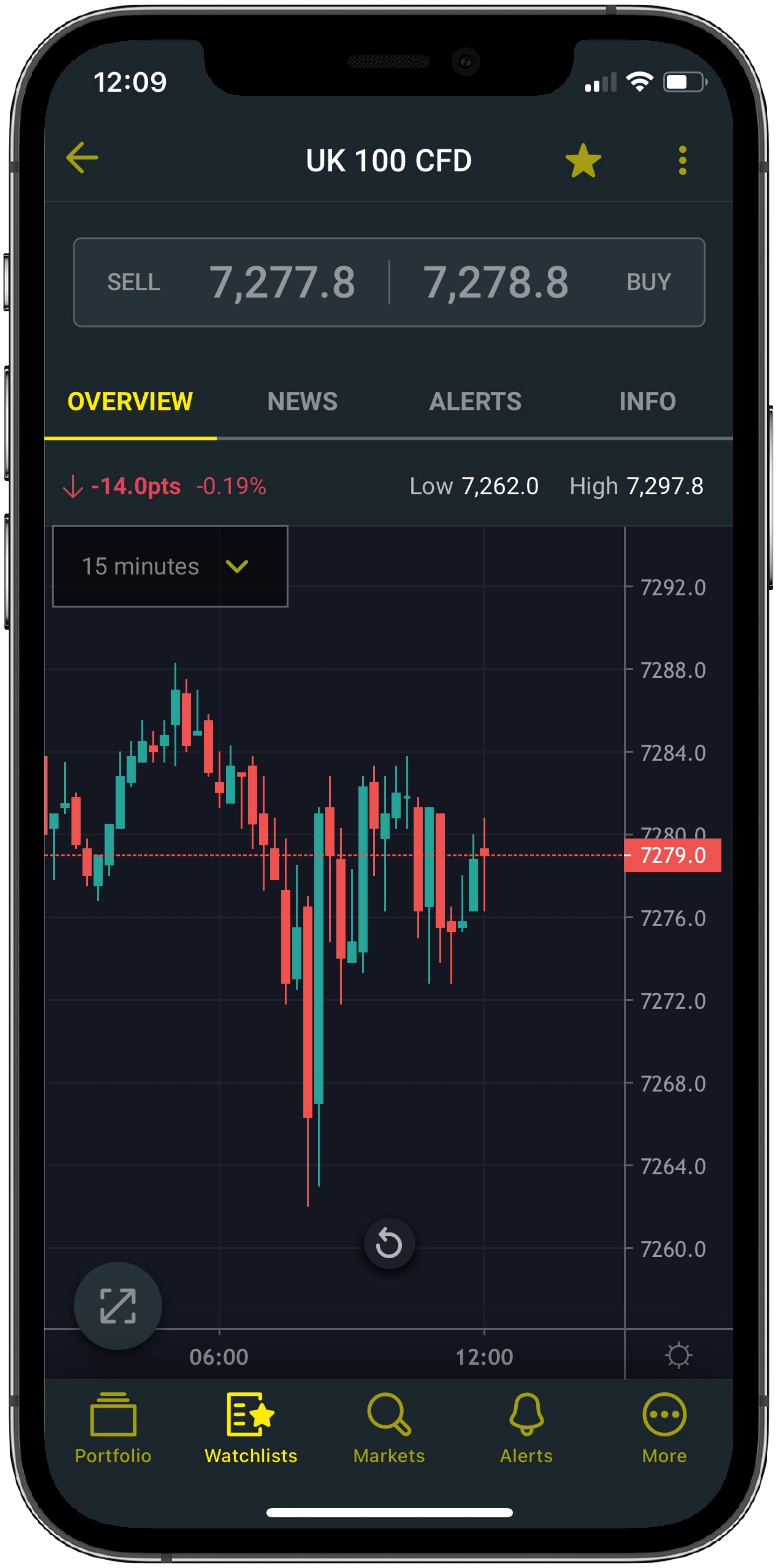
For the best experience, view full-screen charts in landscape mode.



Adding Indicators to Charts

Step 1

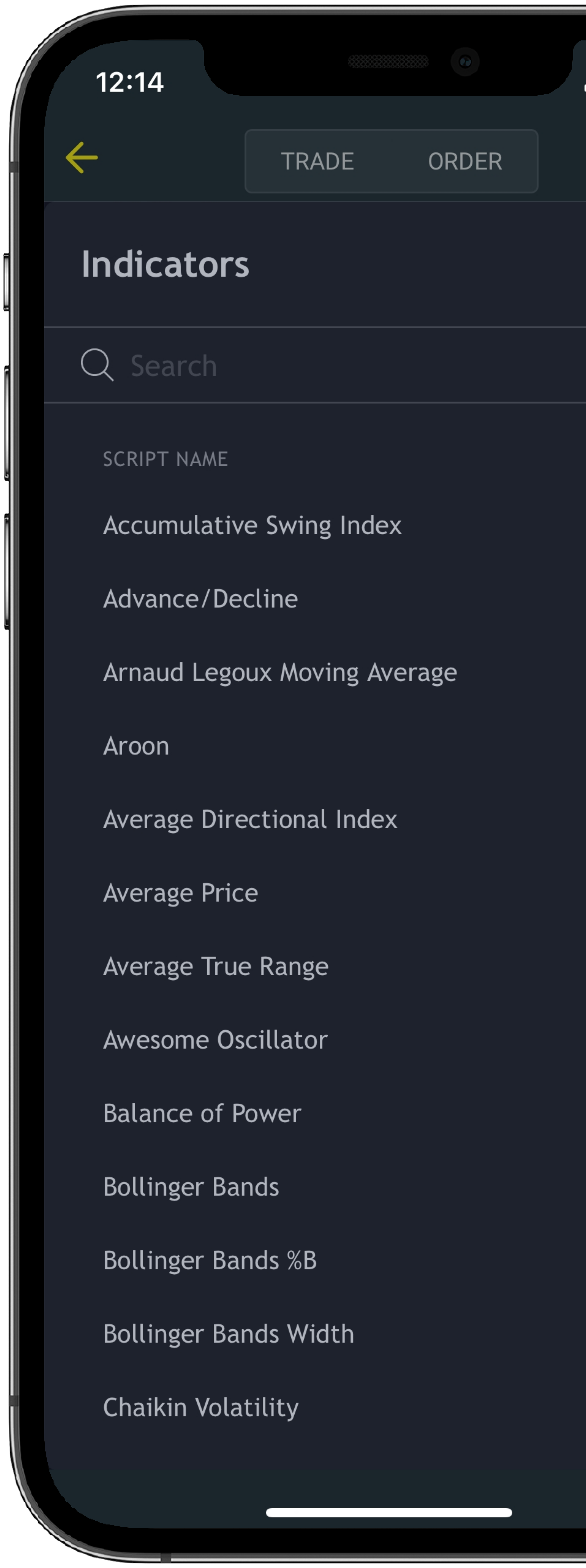
Follow the steps to open a full-screen chart.



Adding Indicators to Charts

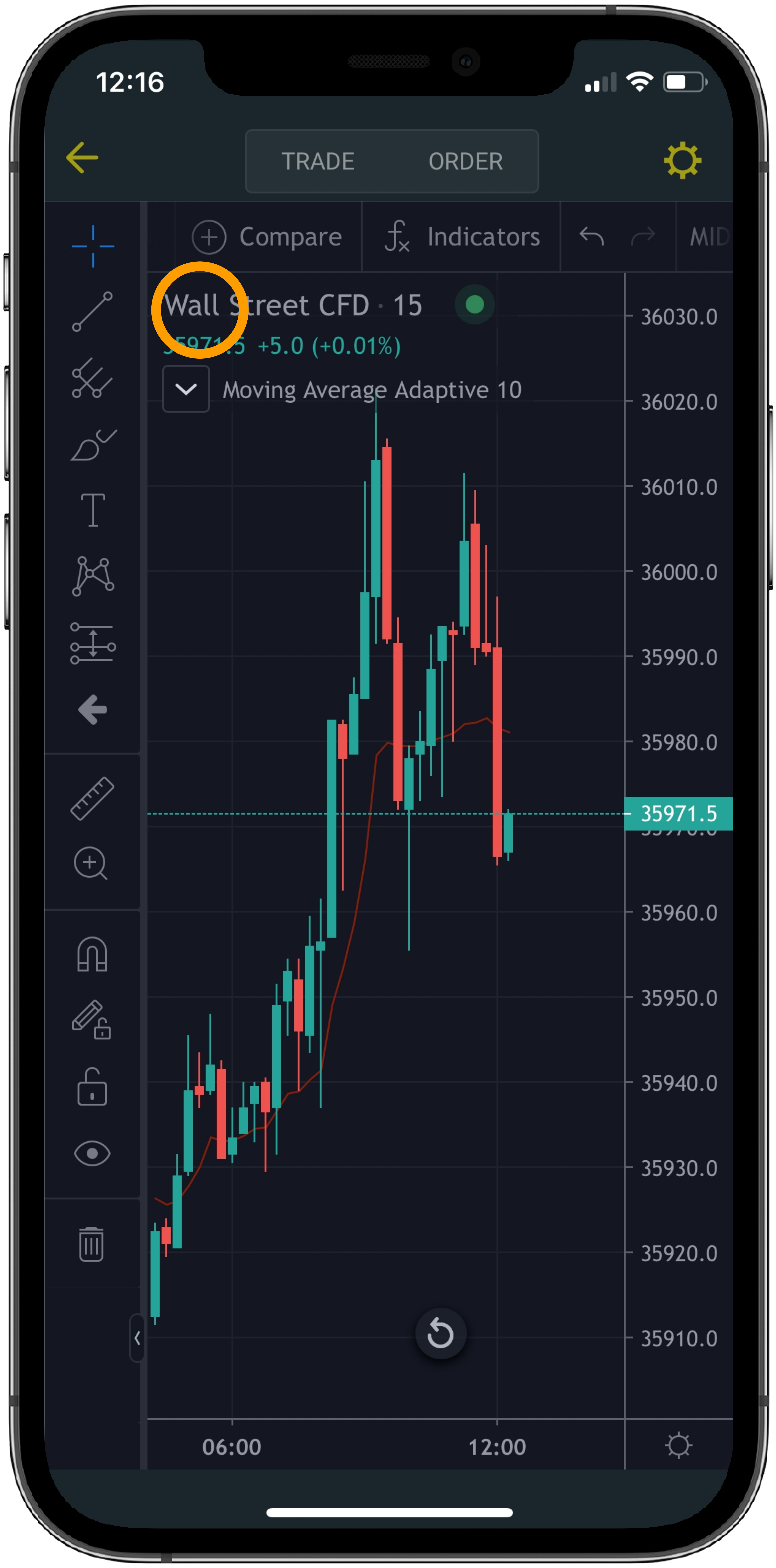
Step 2

Select 'Indicators' at the top of the chart to see our full list of trading indicators. Select your indicator, and the app will automatically add it to your chart.



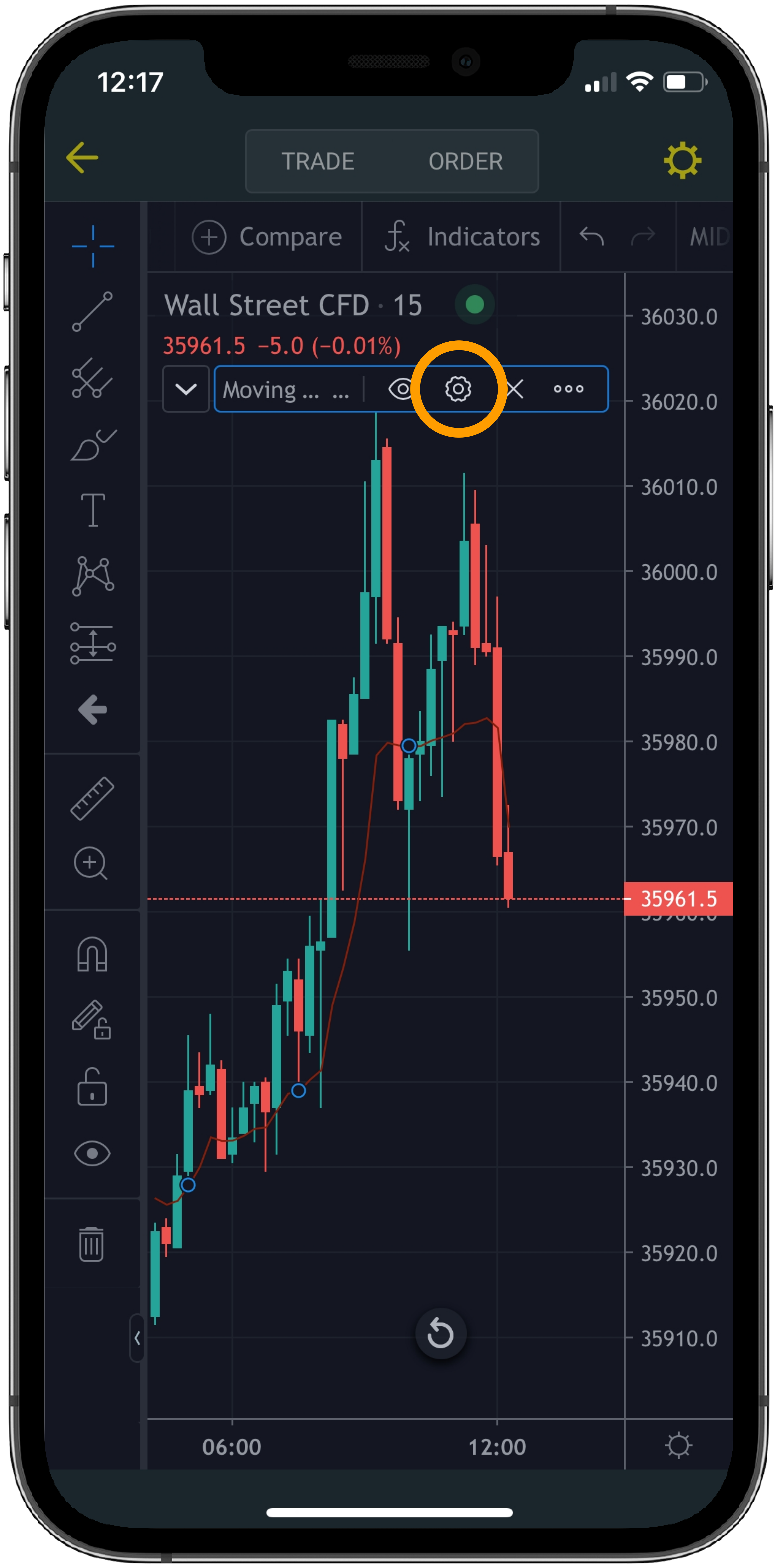
Step 3

You'll now see your indicator's name abbreviated on your chart.



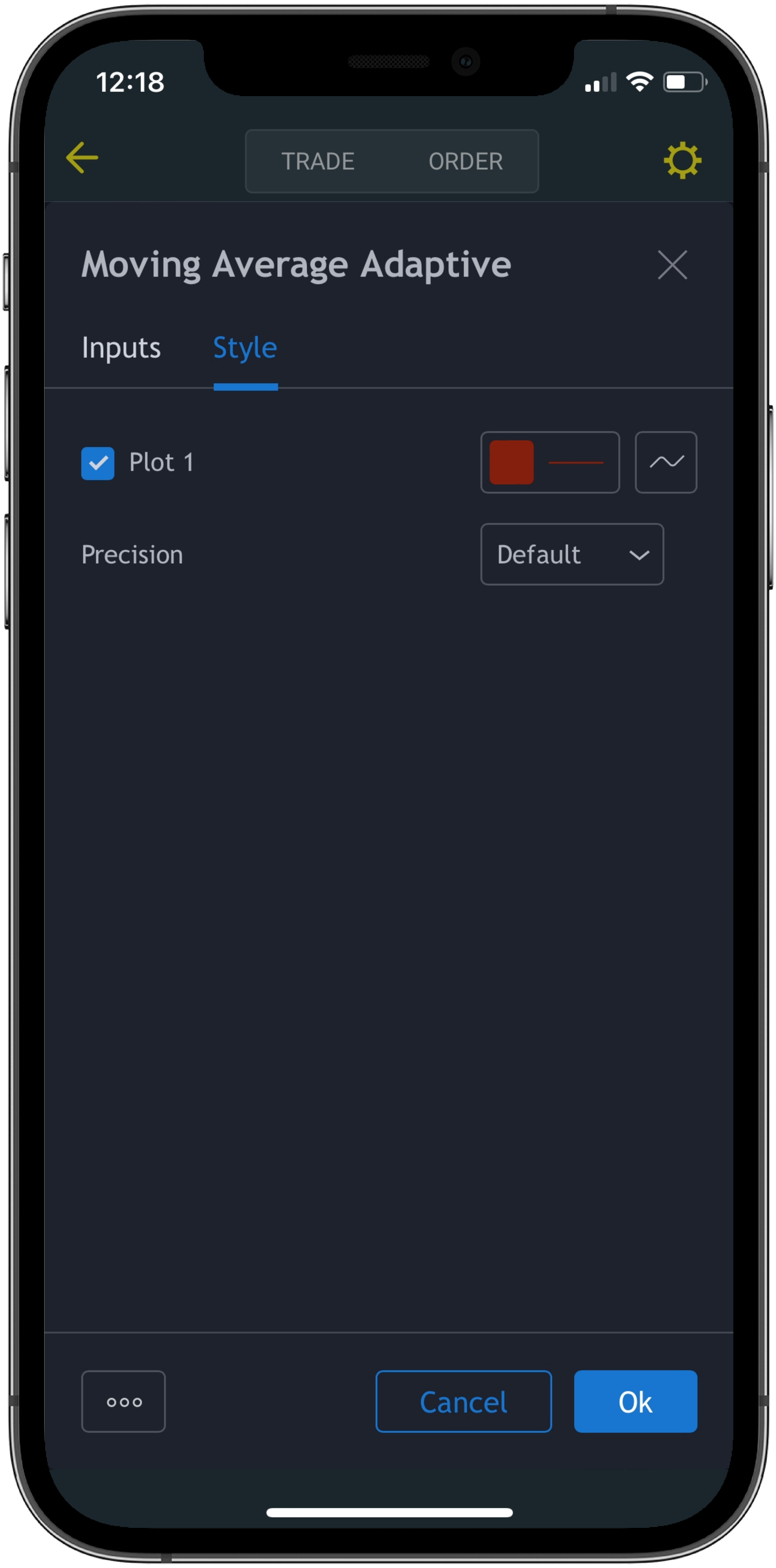
Step 4

To change the indicator's settings, tap its name on the chart, then select the cog icon.



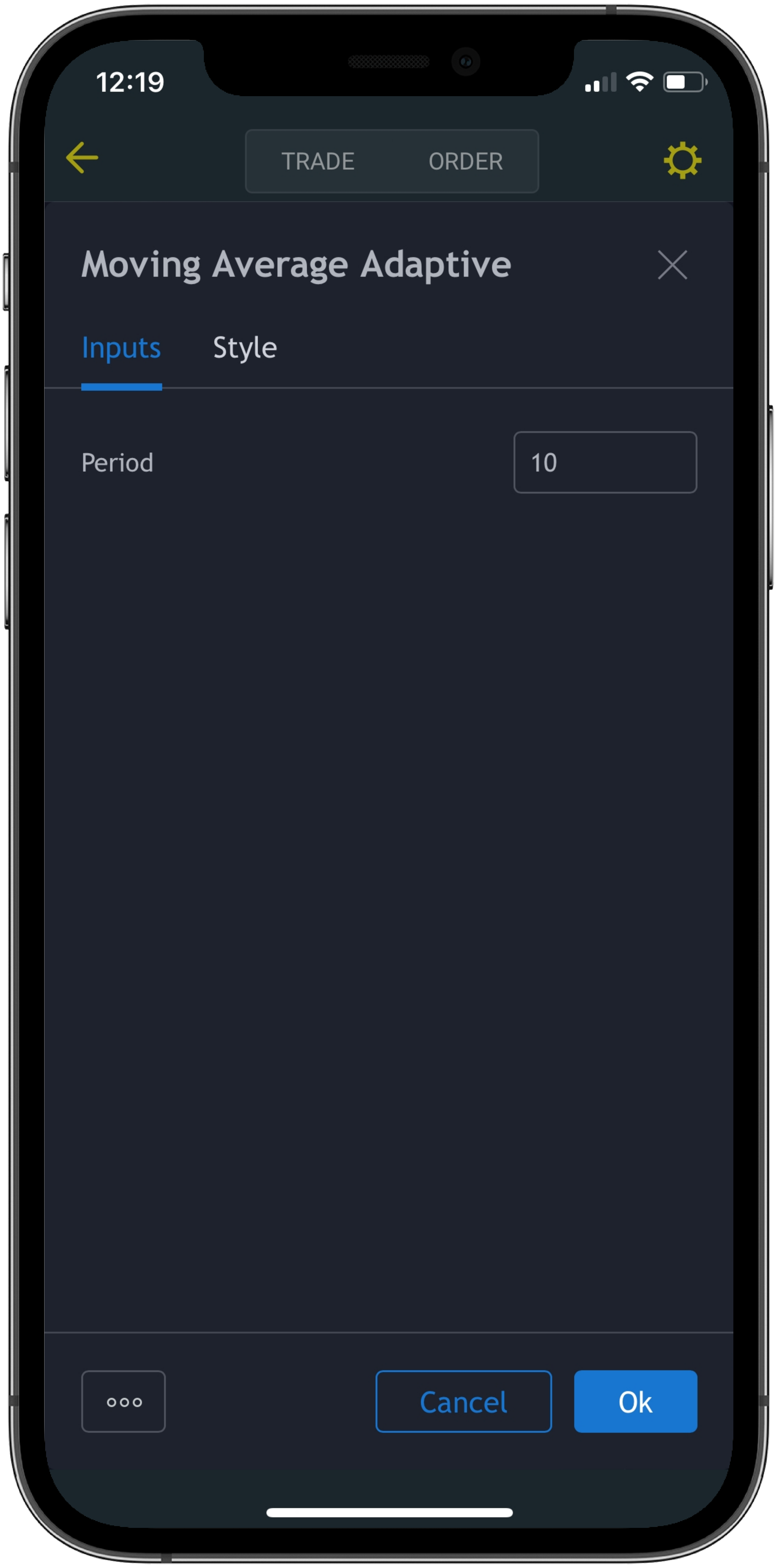
Step 5

Under the ‘Style’ tab, you can alter the appearance of your indicator.



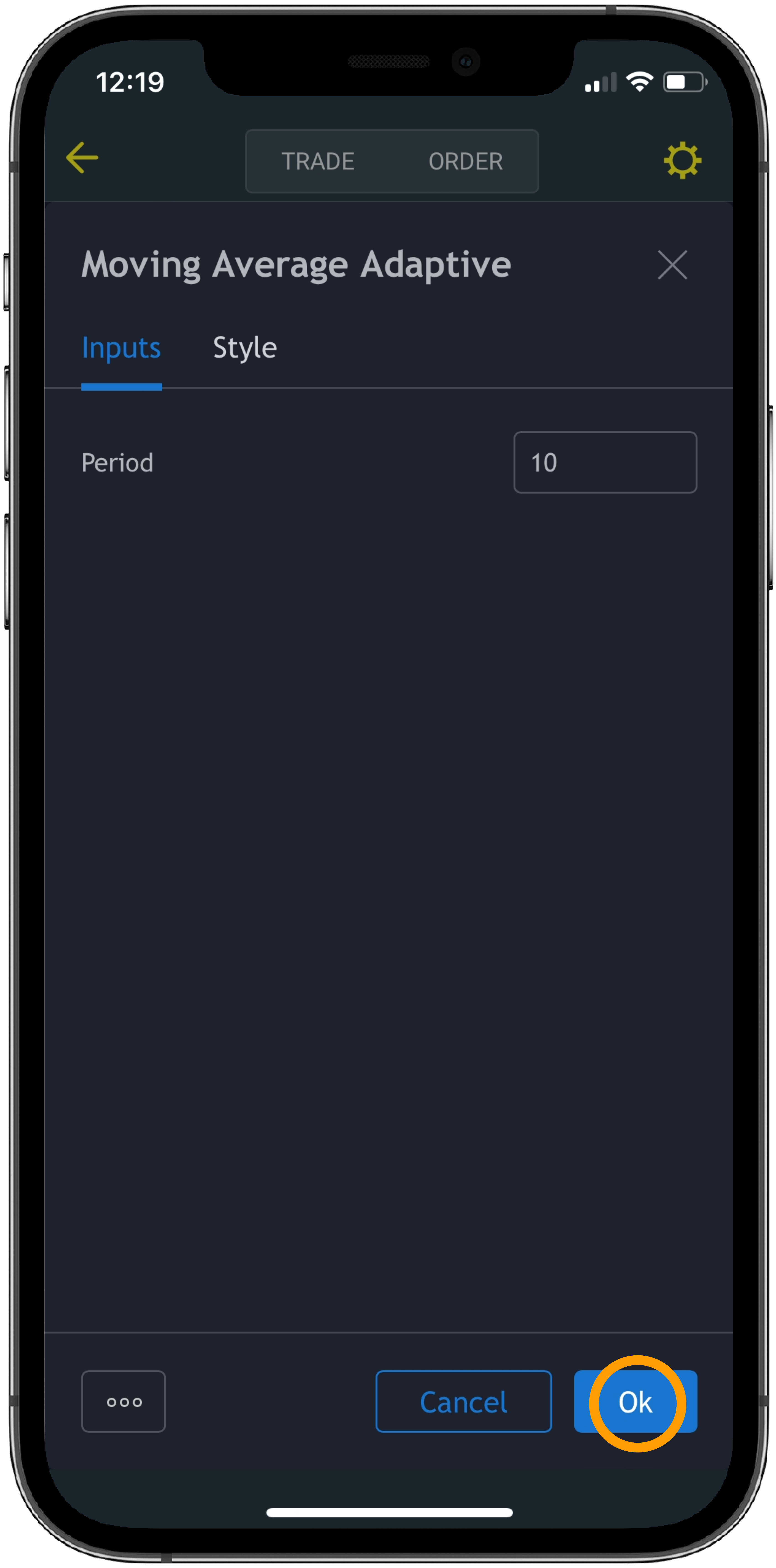
Step 6

Under the ‘Inputs’ tab, you can amend its parameters.



Step 7

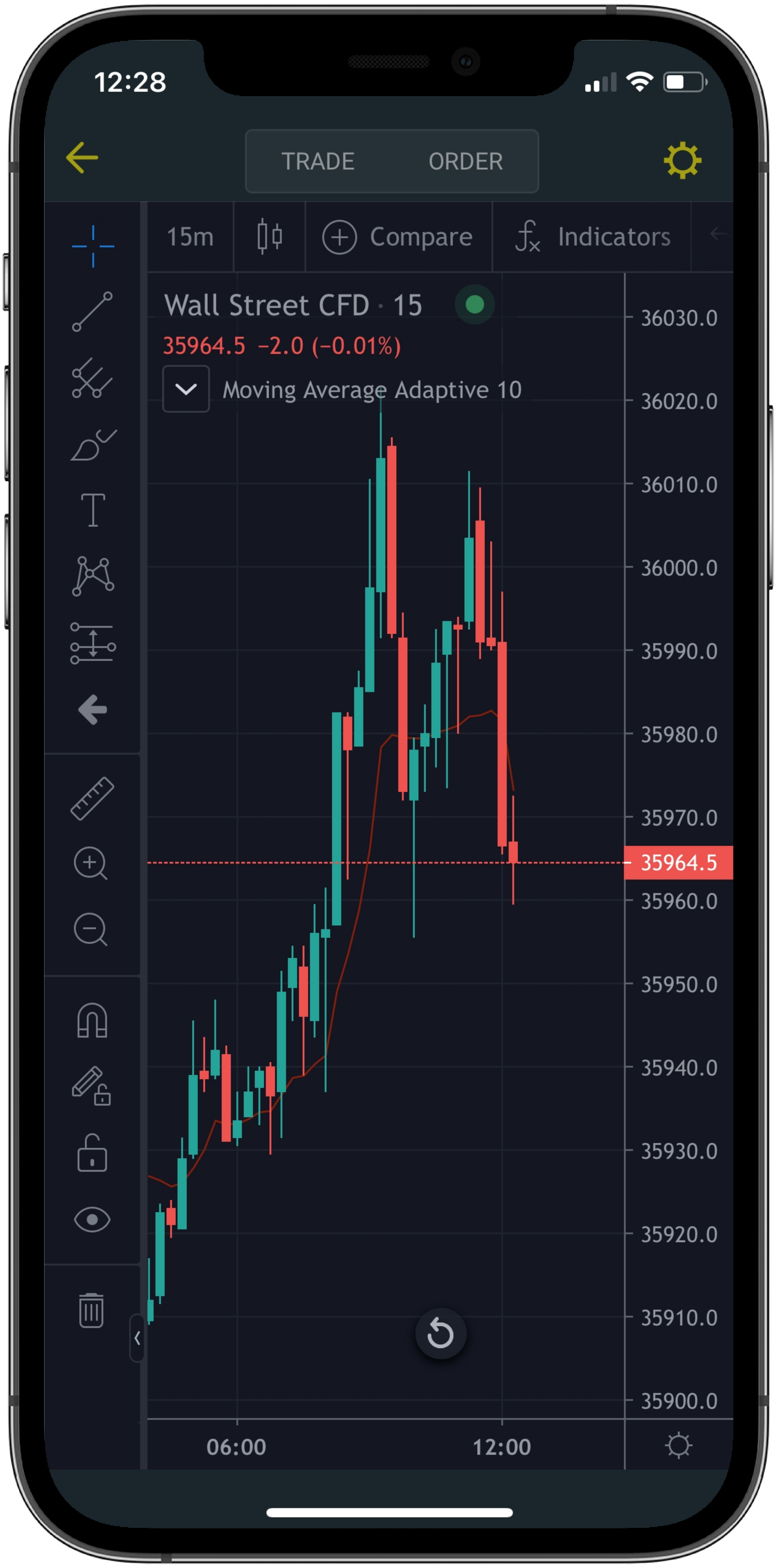
Hit ‘Ok’ to save your settings.



Saving Chart Templates

Step 1

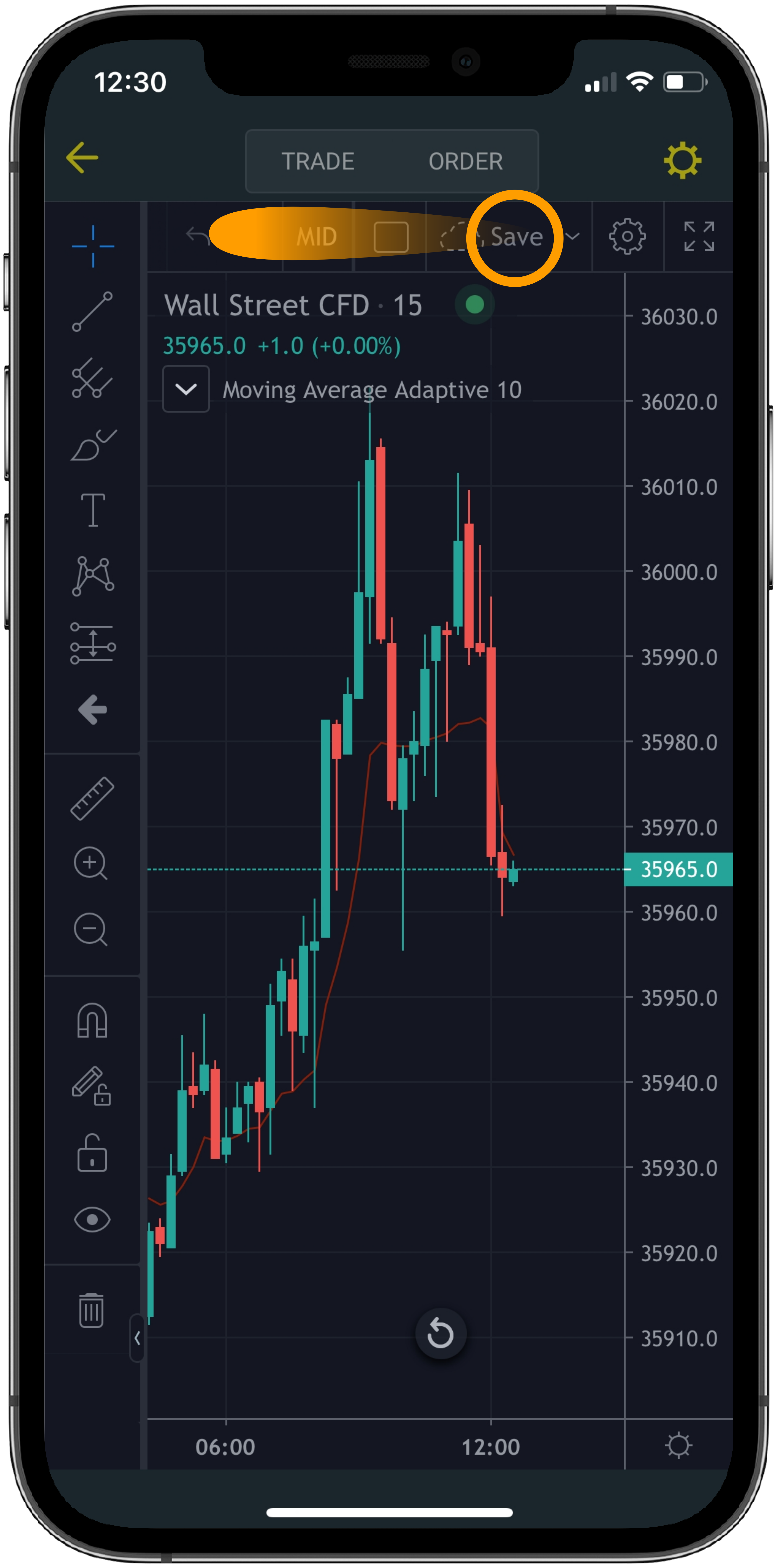
Now you have added your chosen indicators and tools, you can save your chart as a template.



Saving Chart Templates

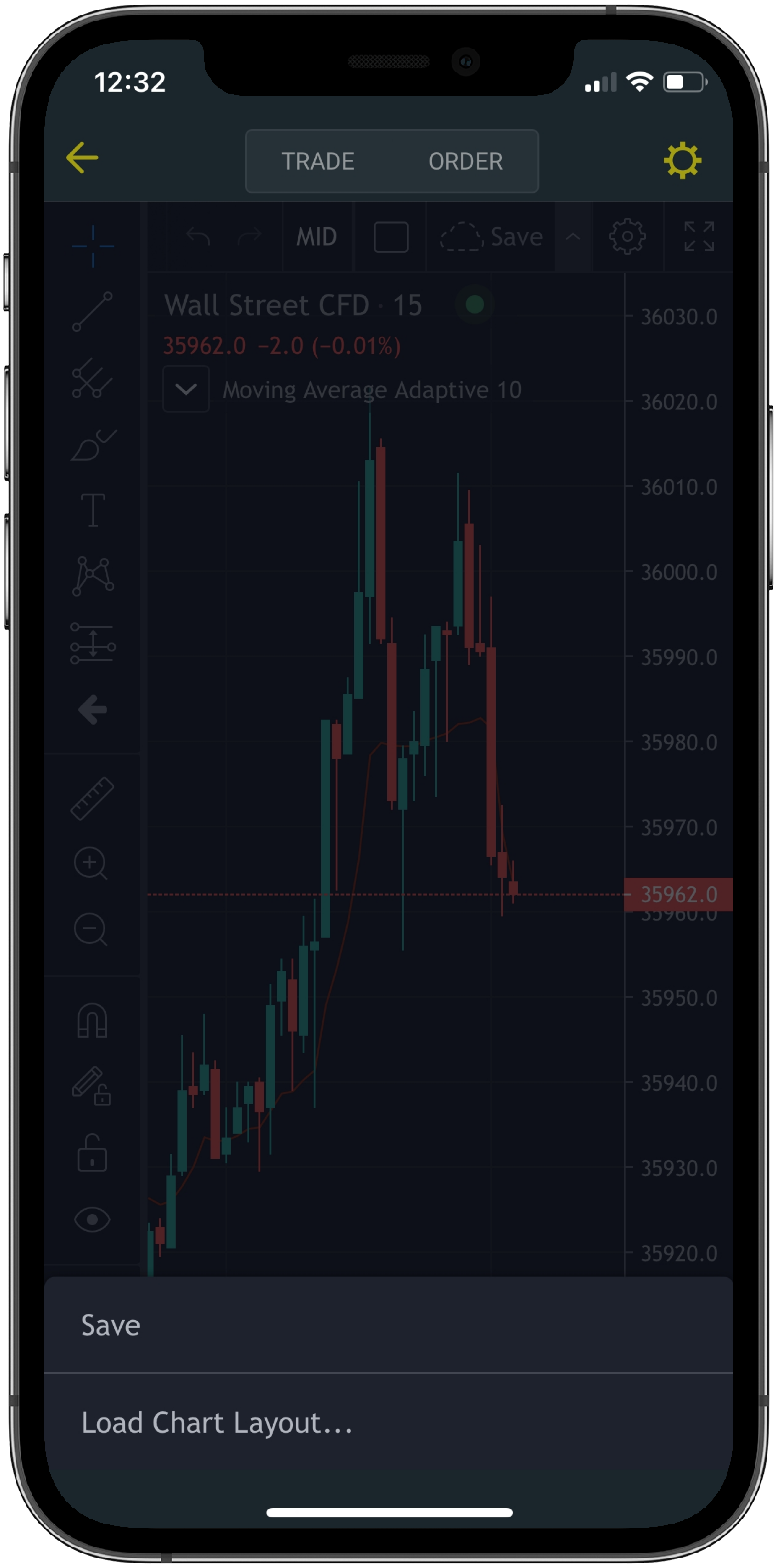
Step 2

Scroll across the menu above your full-screen chart, then hit ‘Save’.



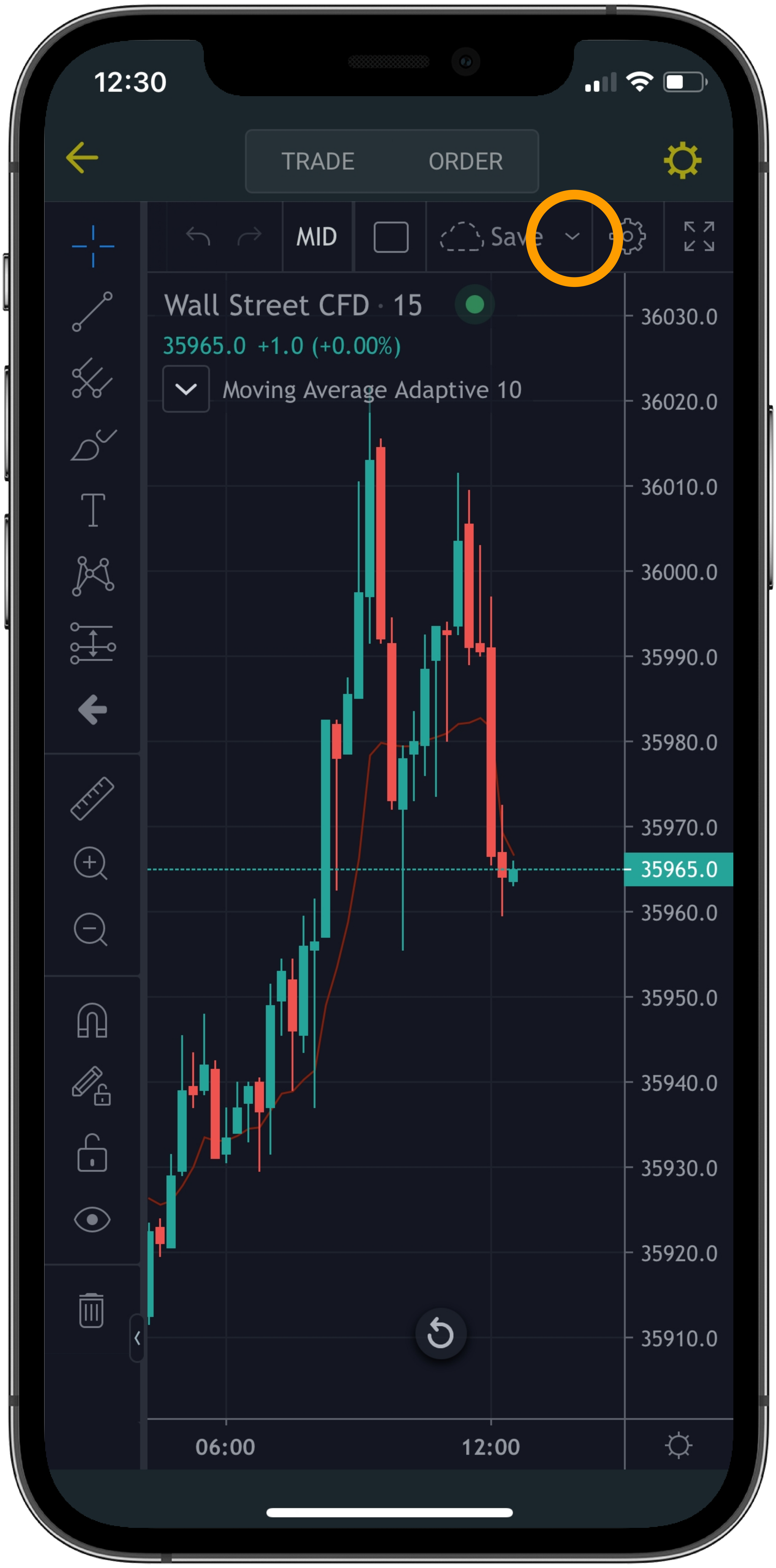
Step 3

Enter a name for your template,
and tap ‘Save’ to confirm.



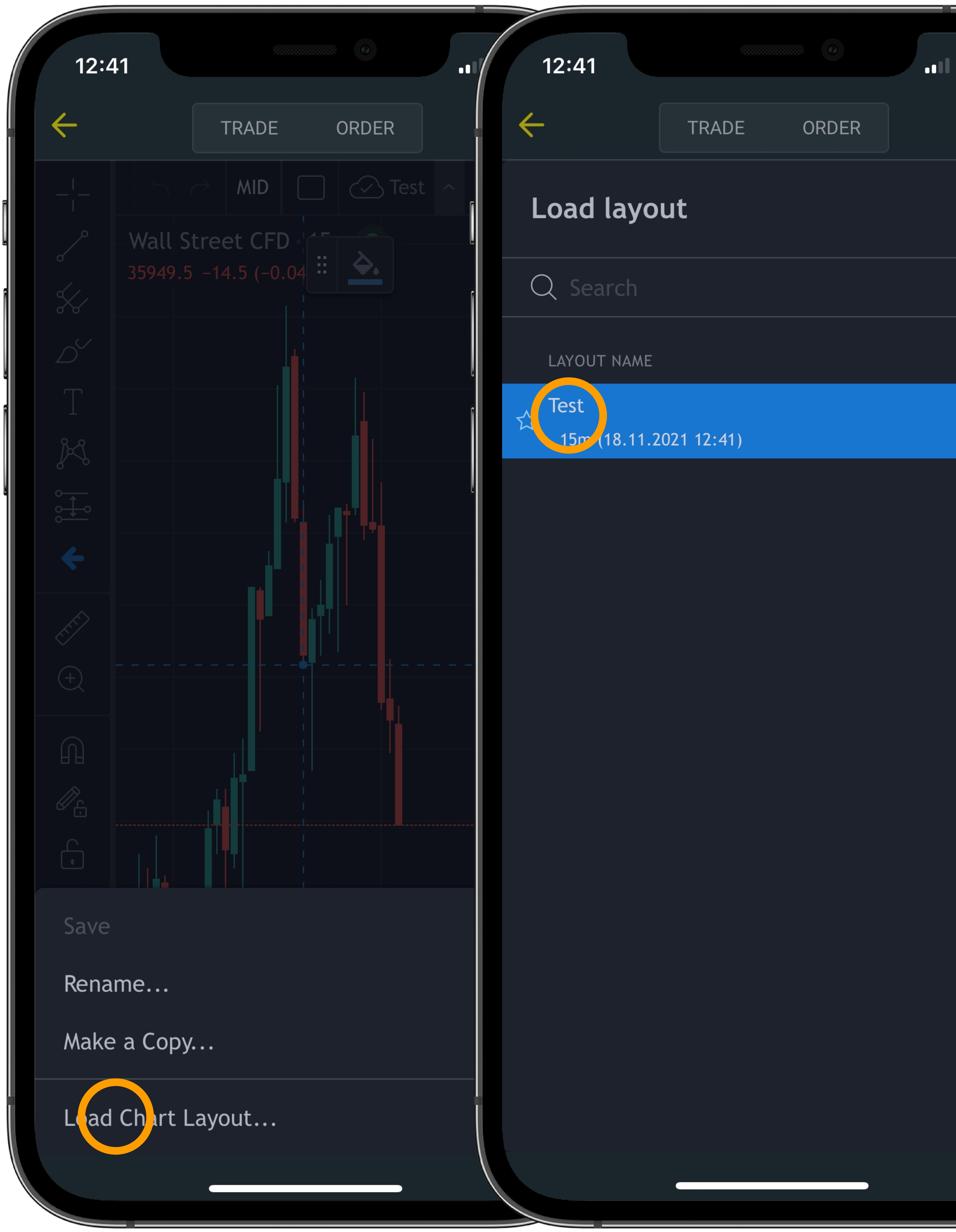
Step 4

To load a saved template, select the down arrow next to ‘Save’ on a full-screen chart.



Step 5

Tap ‘Load Chart Layout’, and choose your saved template.

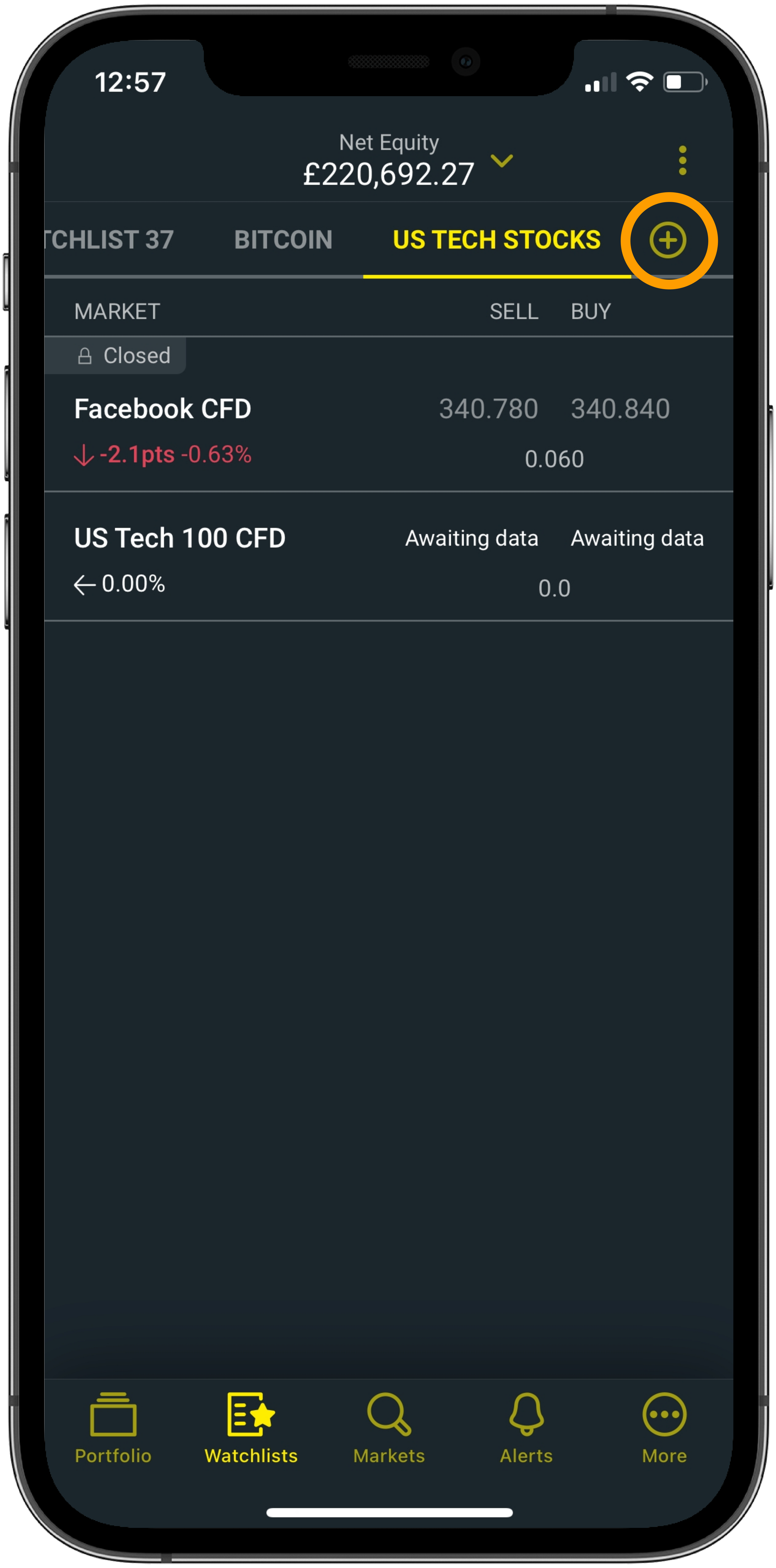


Creating Watchlists

Creating Watchlists

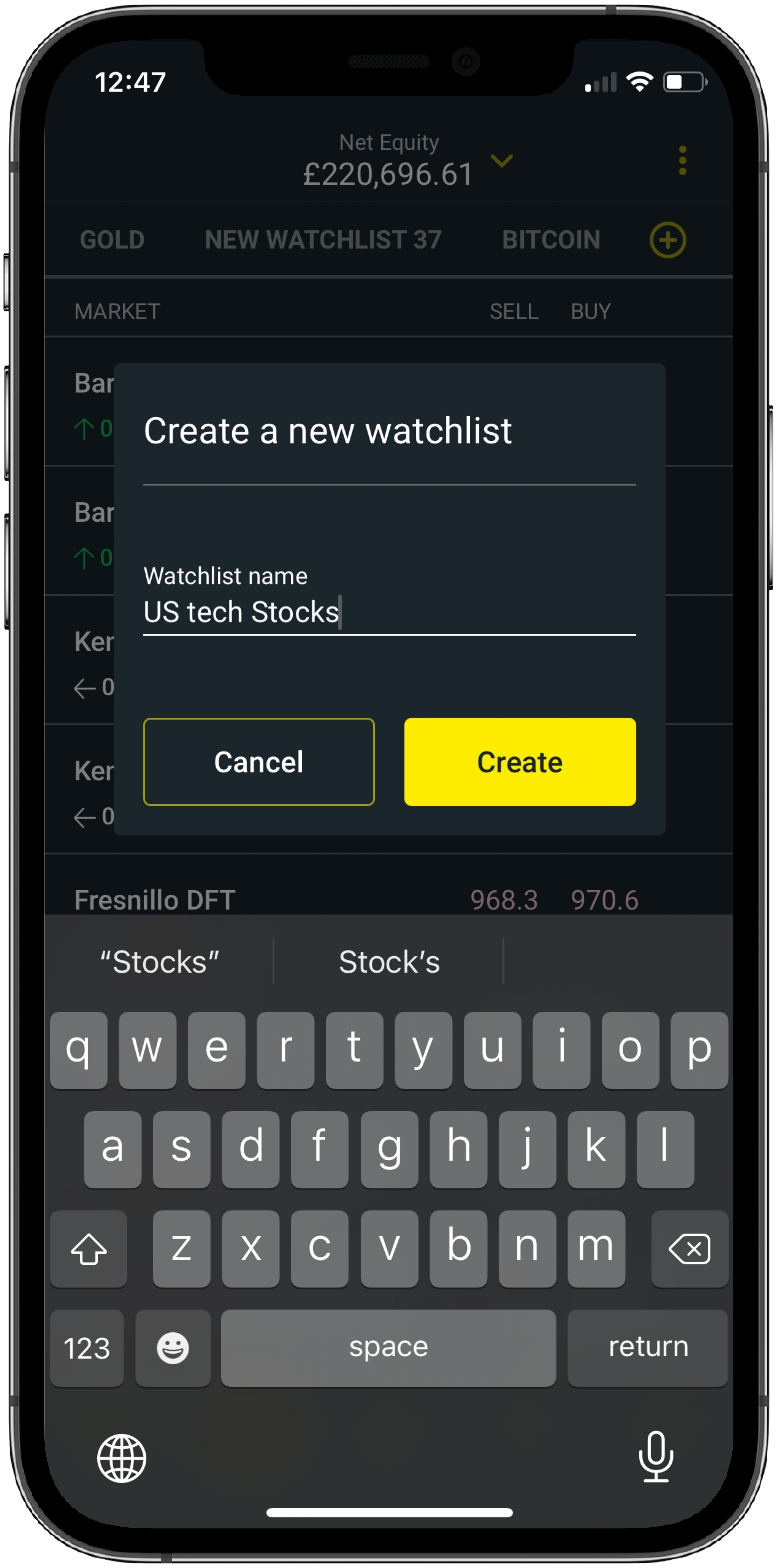
Step 1

Open the 'Watchlists' tab on the app and select the + icon at the top. If you have multiple watchlists already, you may have to scroll right to see it.



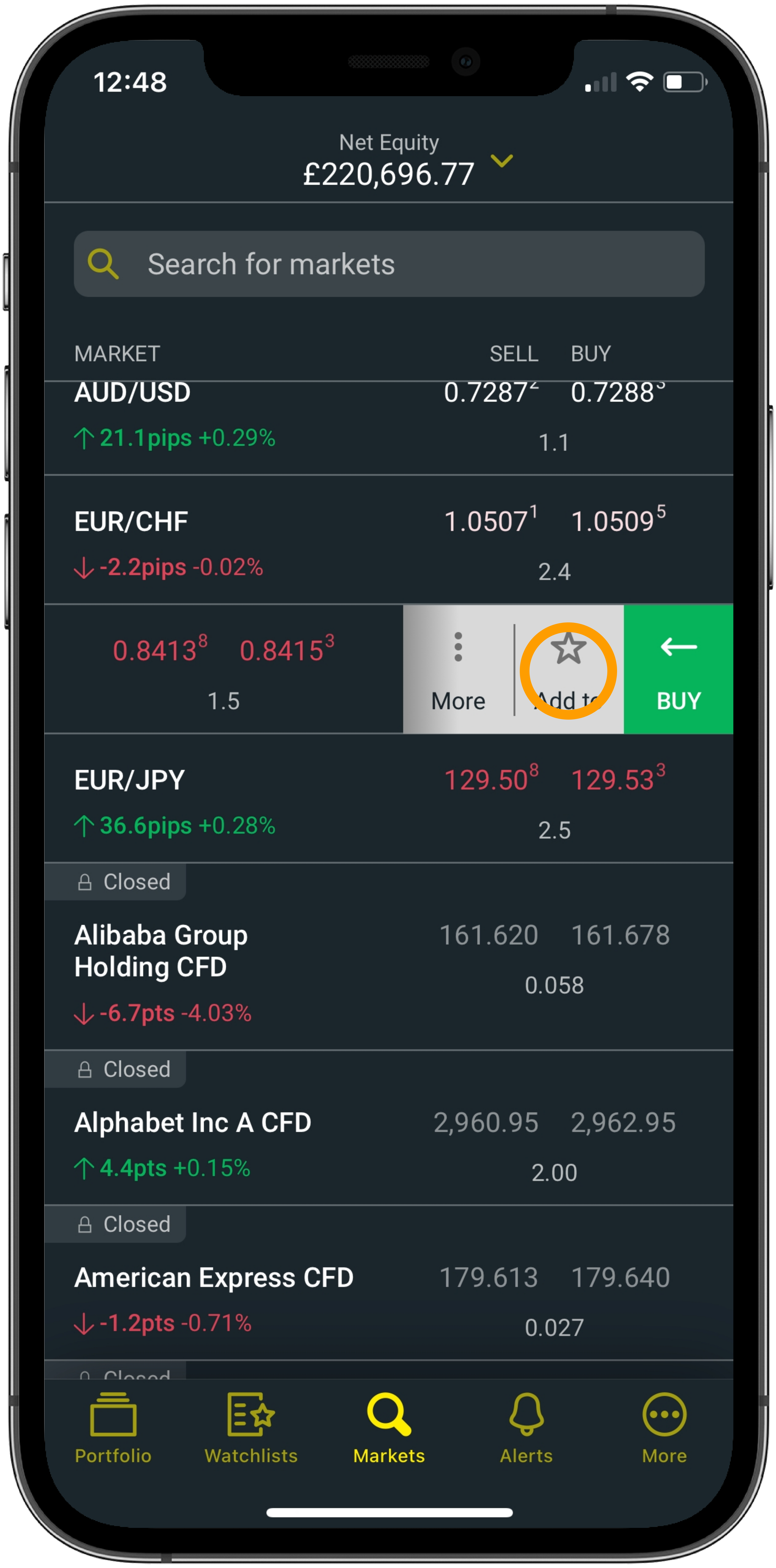
Step 2

Enter a name for the list, then hit 'Create'.



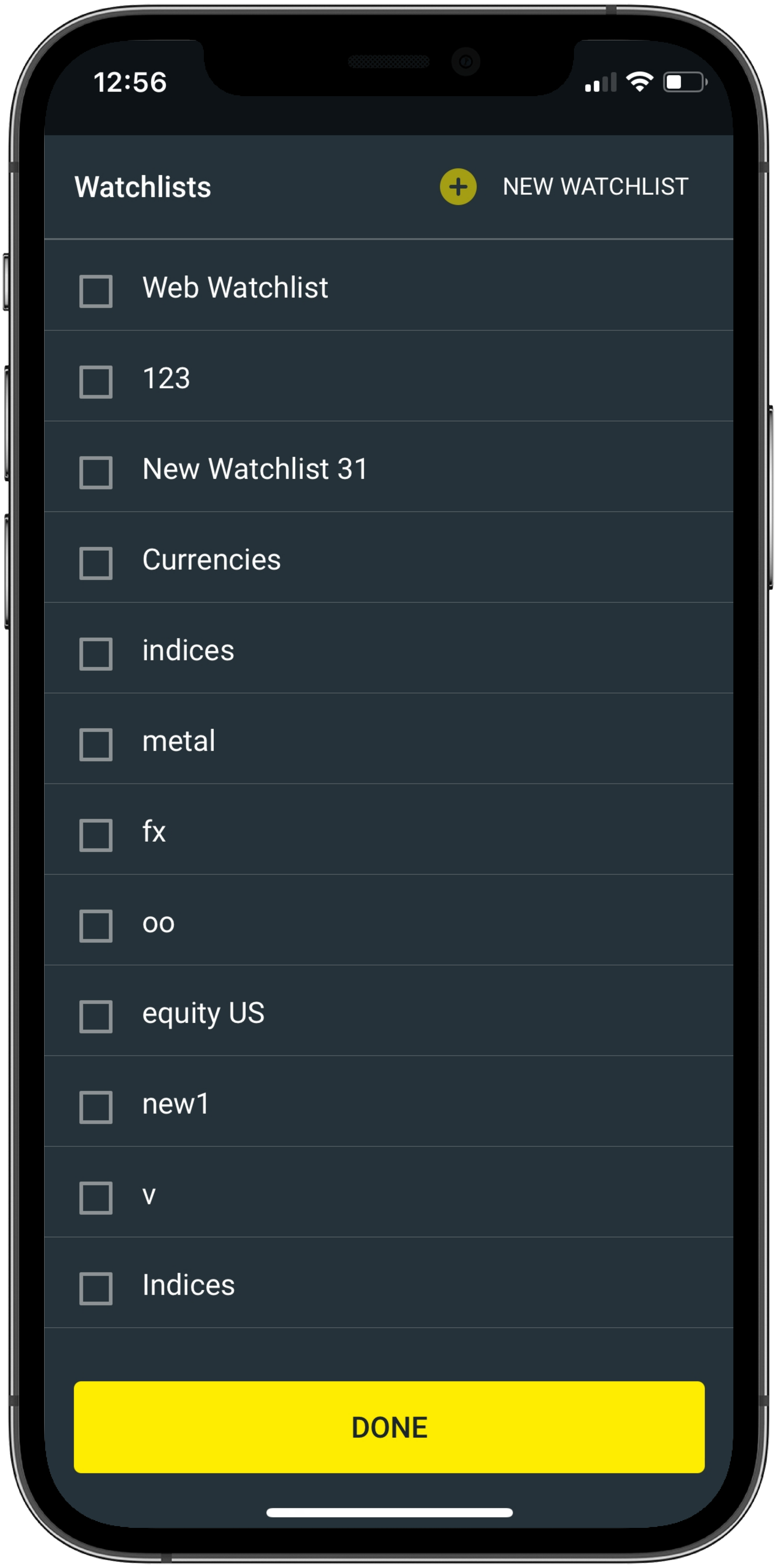
Step 3

Head over to the ‘Markets’ tab to populate your watchlist. Swipe on your chosen market and choose ‘Add to’.



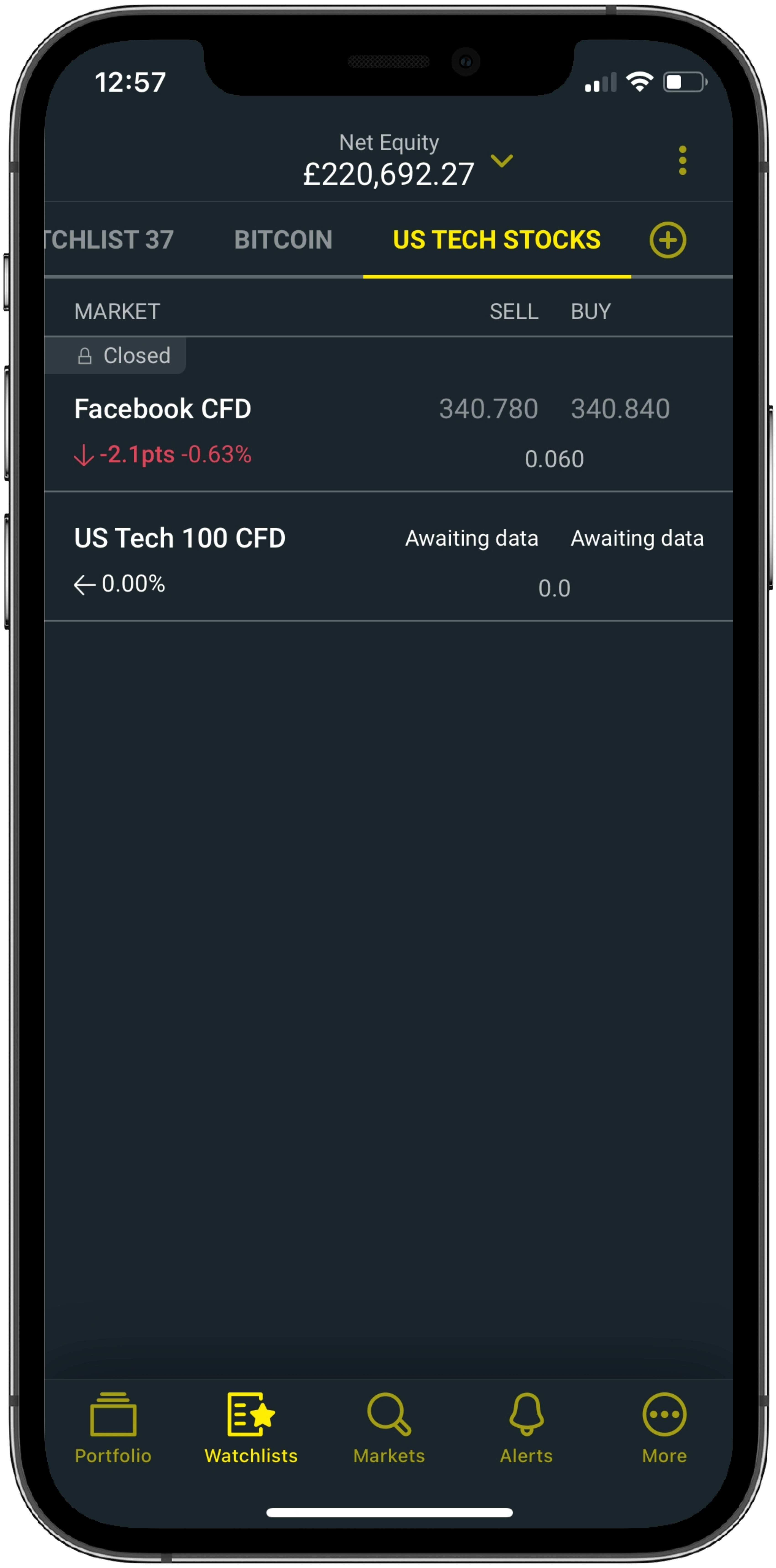
Step 4

Select your watchlist and hit ‘Done’.



Step 5

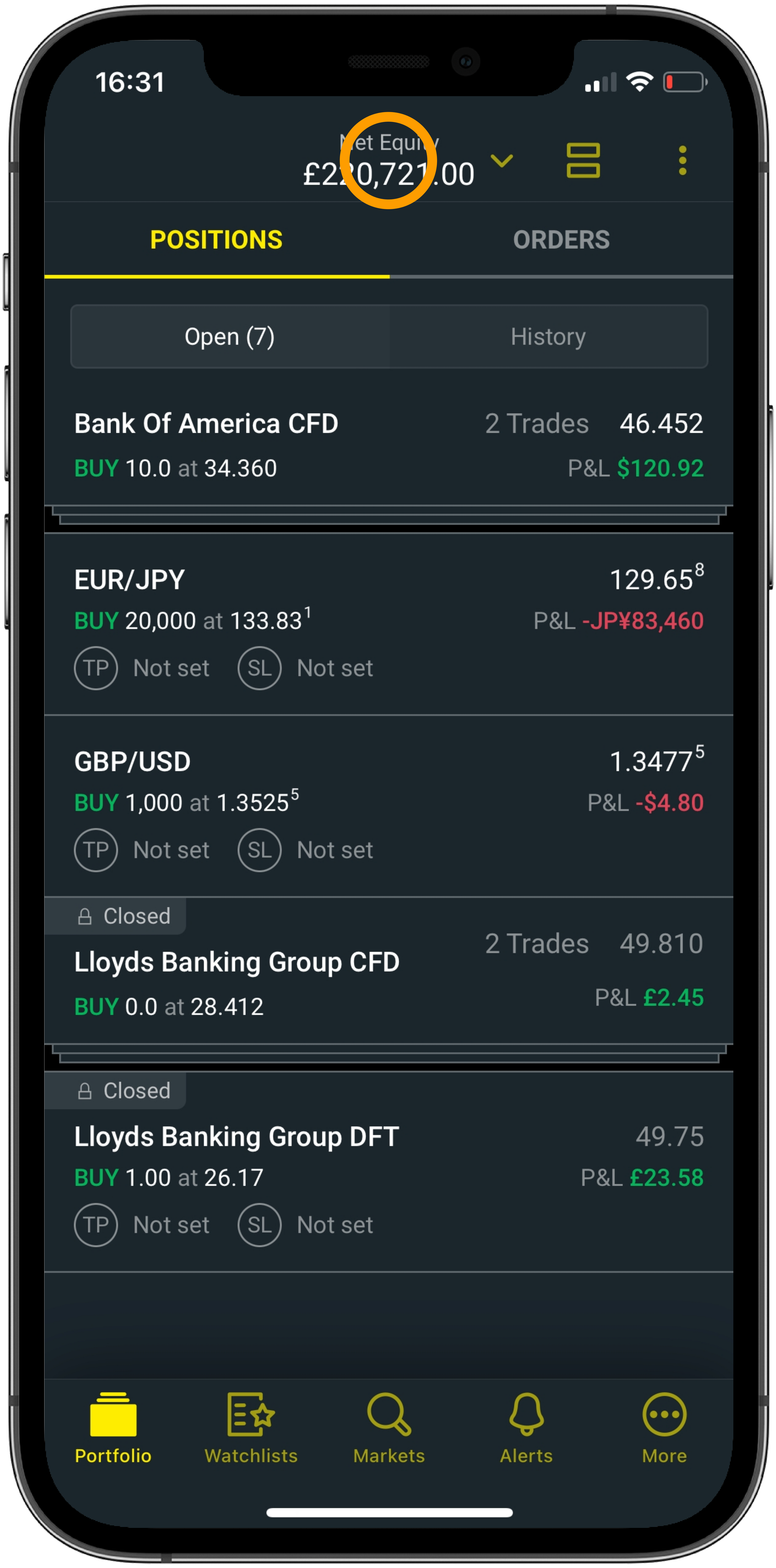
Repeat the process for all your markets, then navigate back to your watchlist.



Using My Account to Fund and Withdraw

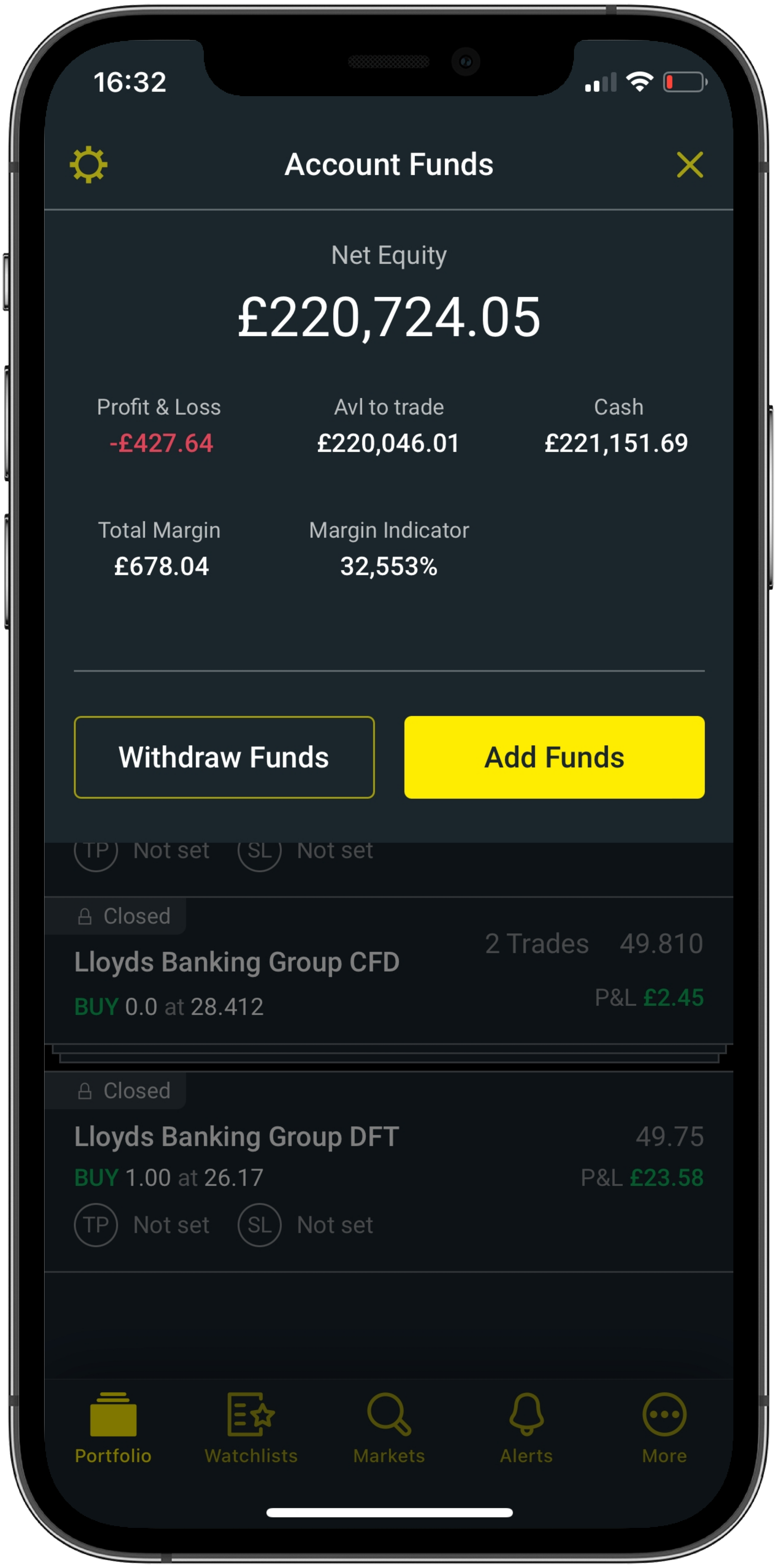
Step 1

To see your current funds, select 'Financial overview' at the top of the app.



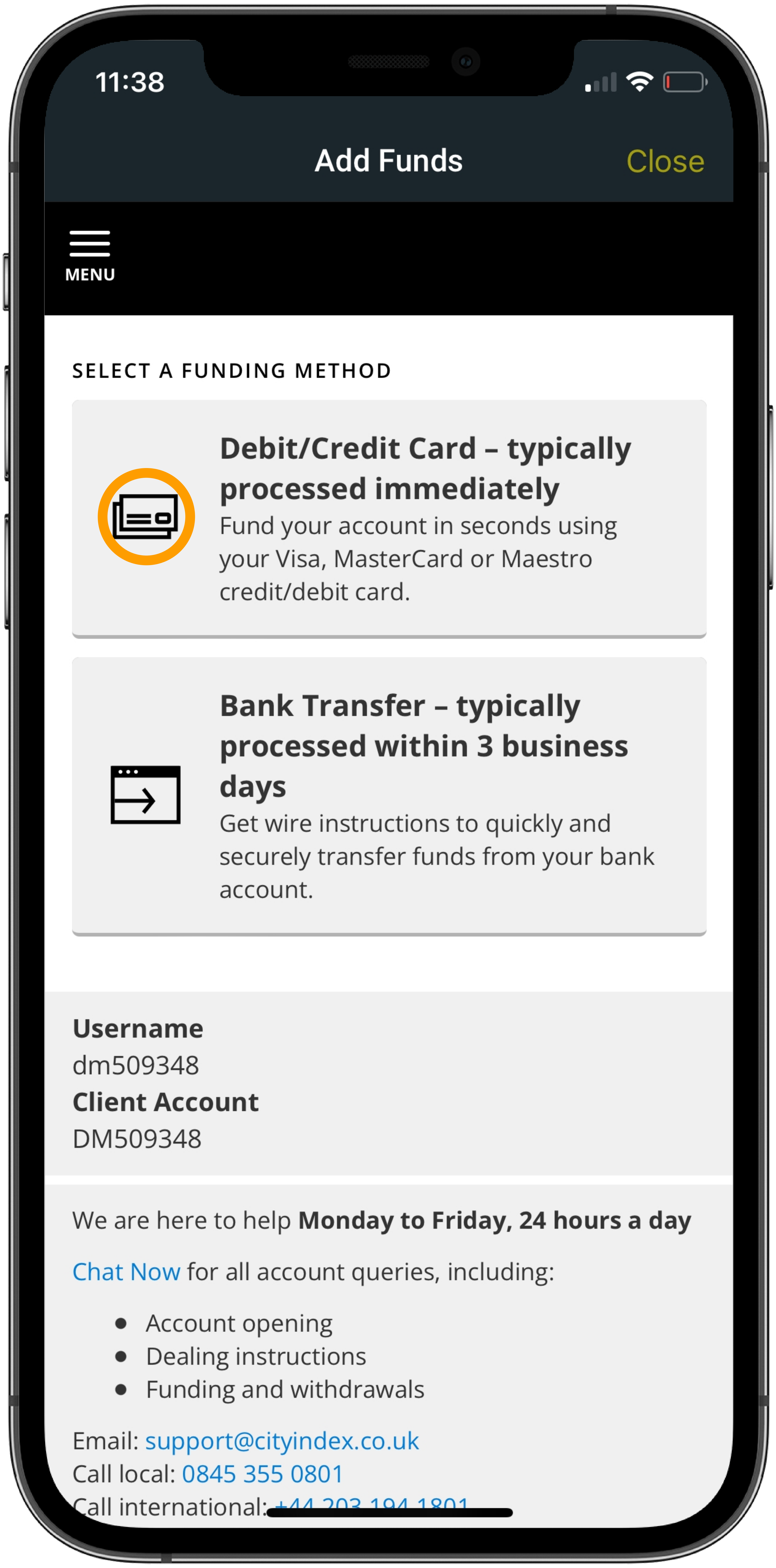
Step 2

Tap 'Add funds' to deposit capital.



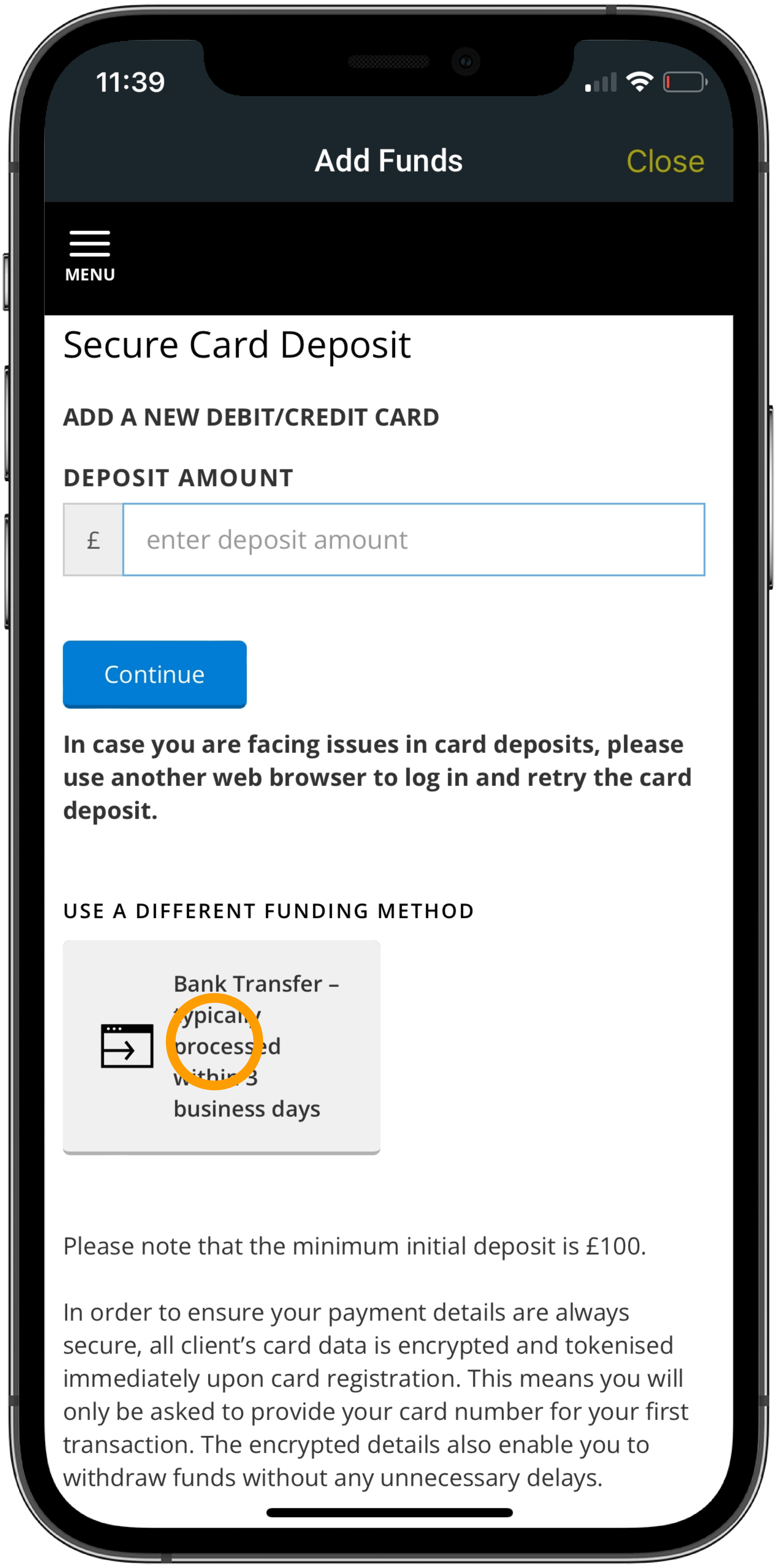
Step 3

To add funds using a debit or credit card, select 'Debit/Credit Card' and follow the instructions to add your card details and chosen amount.



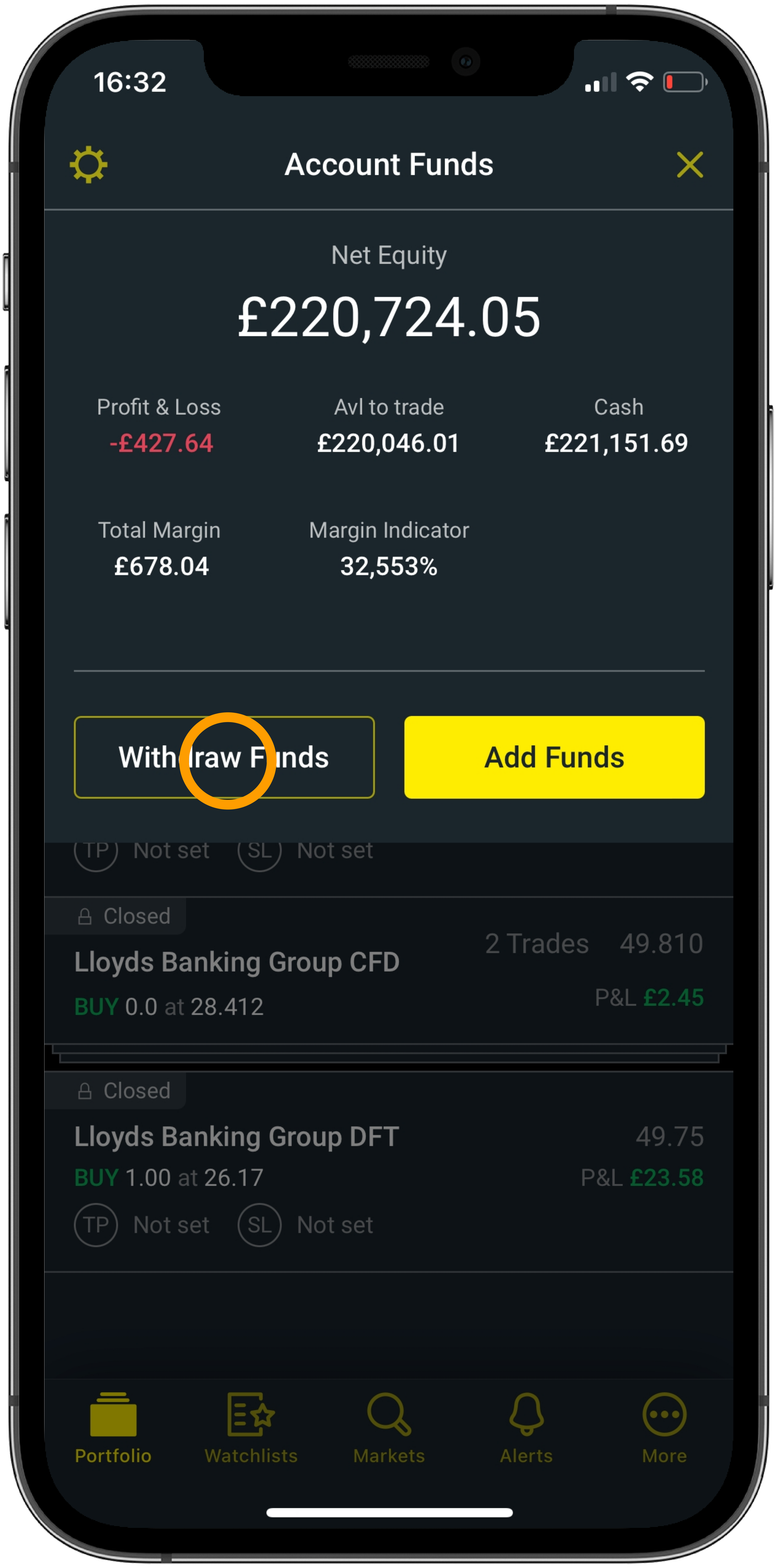
Step 4

Or select an alternative funding method, and follow the instructions listed.



Step 5

To withdraw capital, select 'Withdraw funds' from the dropdown under 'Net Equity', and follow the steps in My Account.

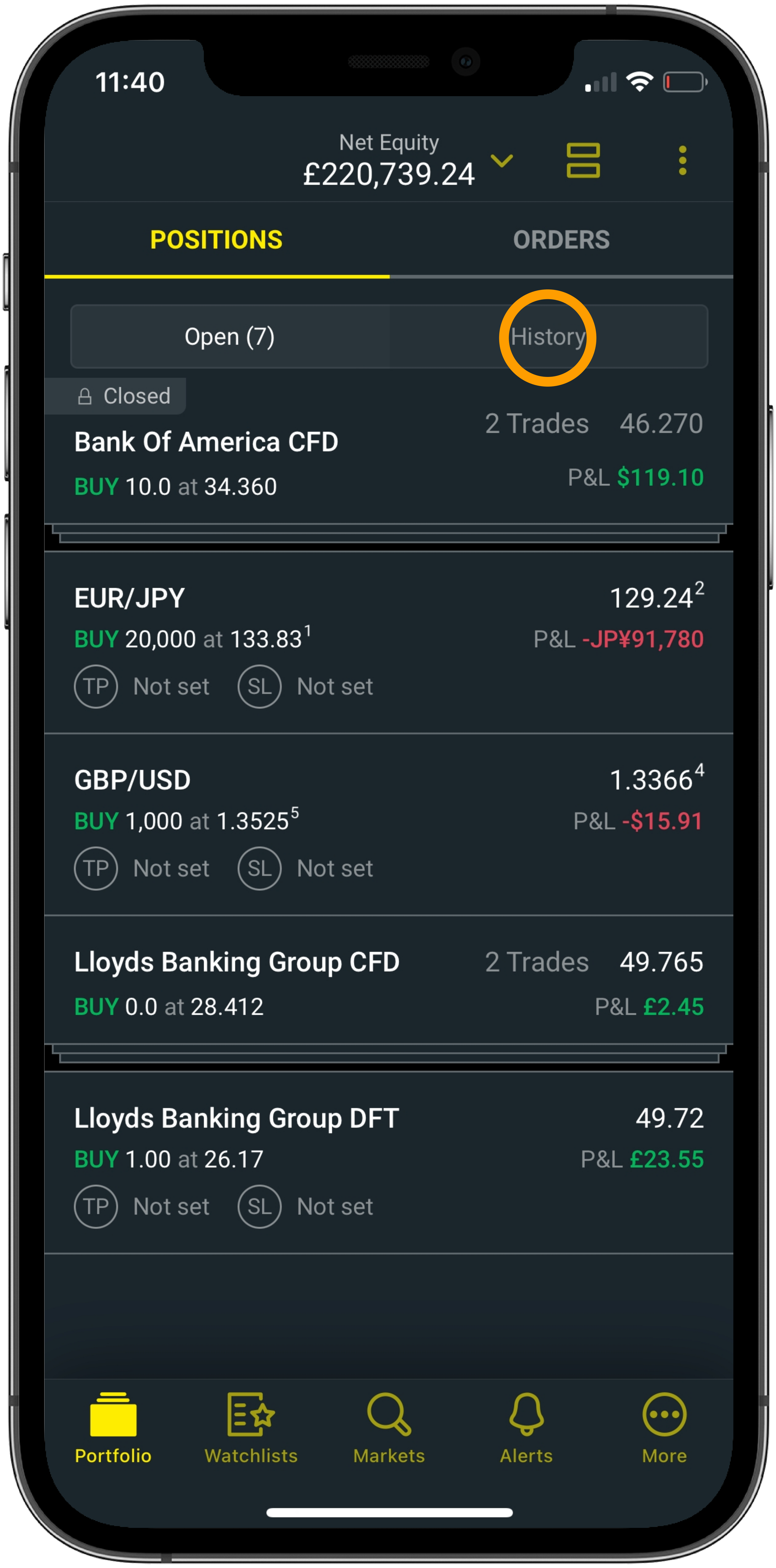


Accessing Your Trade History

Accessing Your Trade History

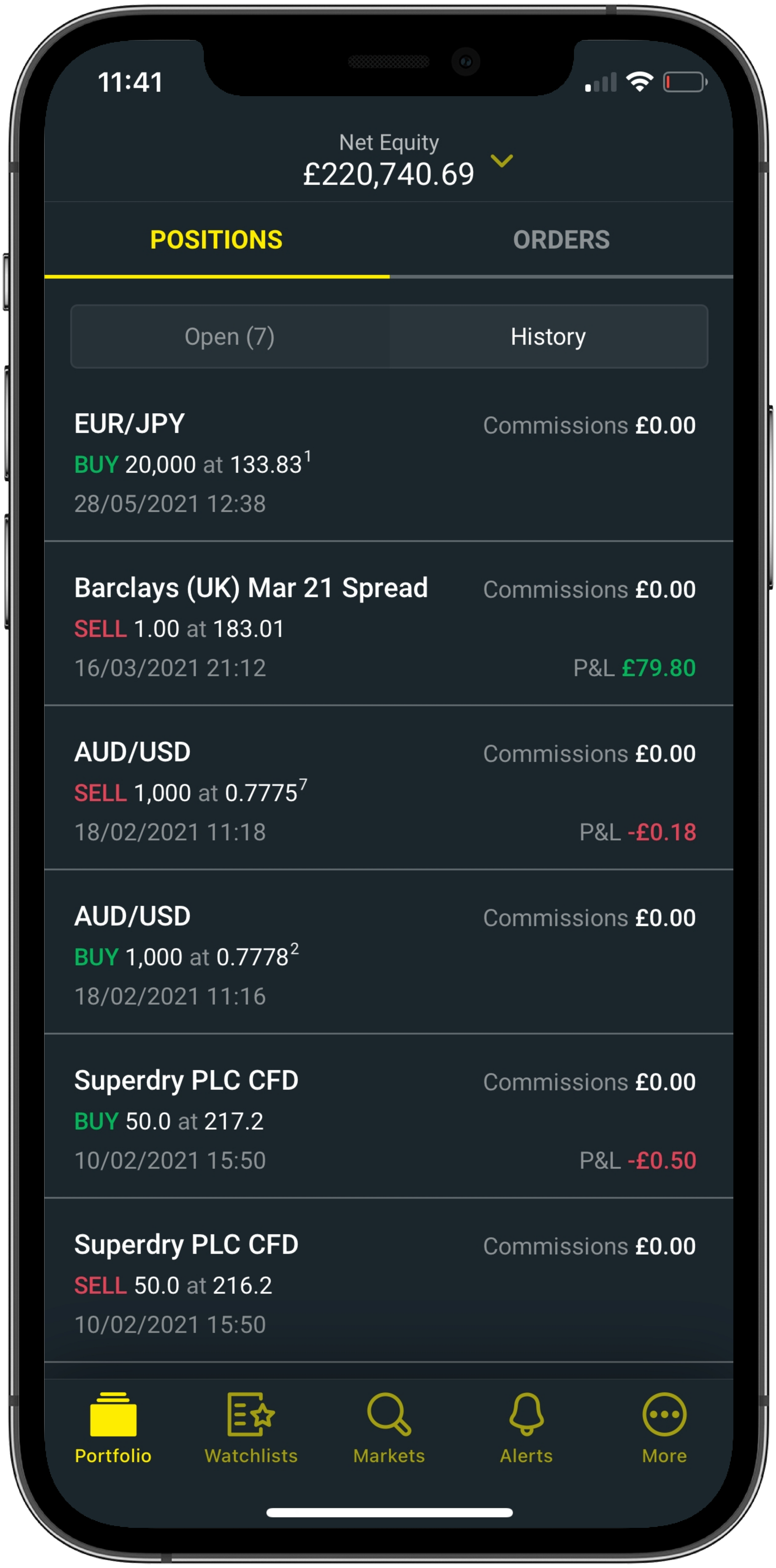
Step 1

Open the ‘Portfolio’ tab on the City Index app, then select ‘History’ at the top.



Step 2

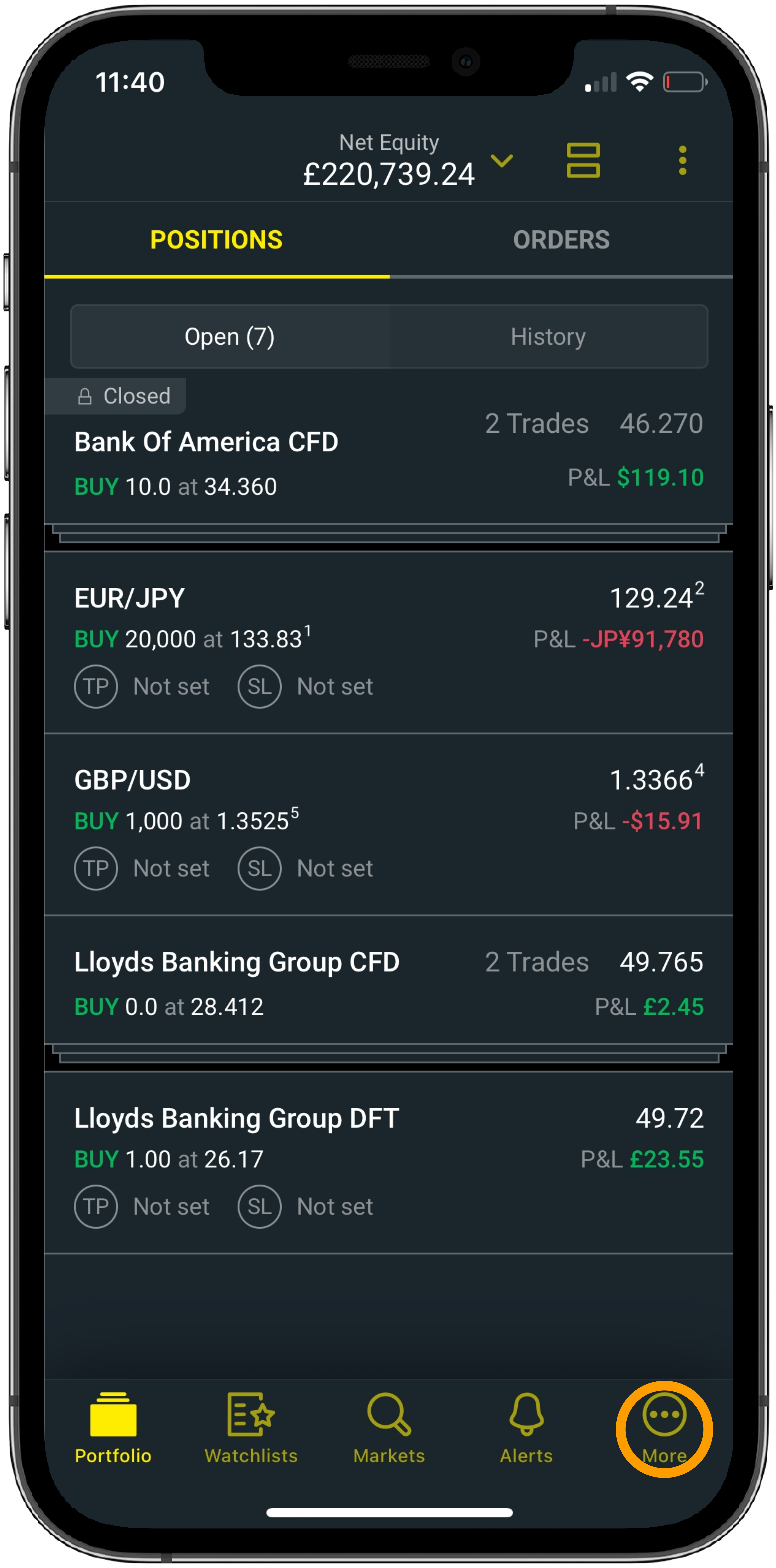
You'll now see a complete list of your past trades, including profit/loss, any commission paid and details of the order.



Accessing Your Statements

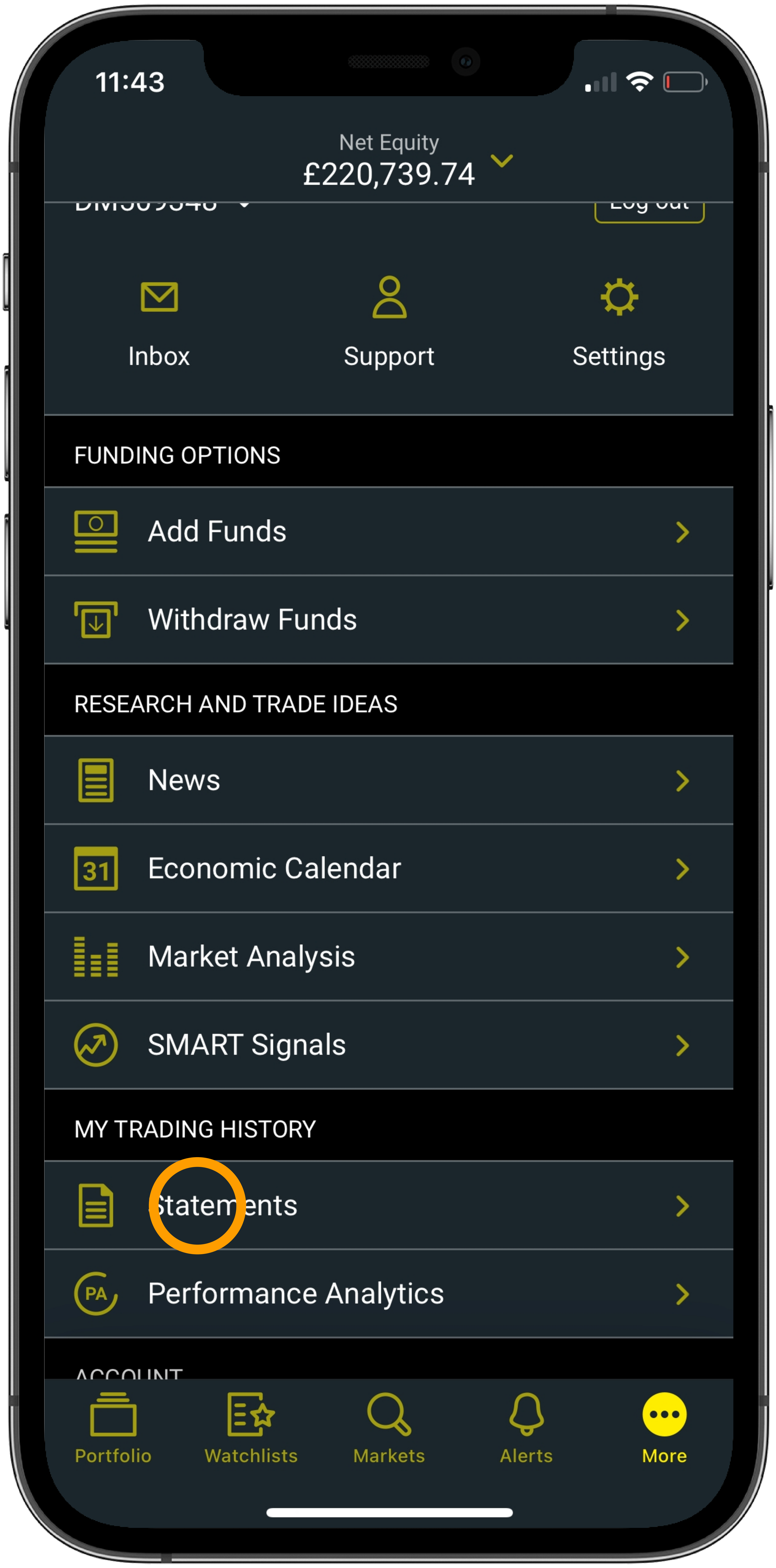
Step 1

Tap 'More' on the bottom menu of the app.



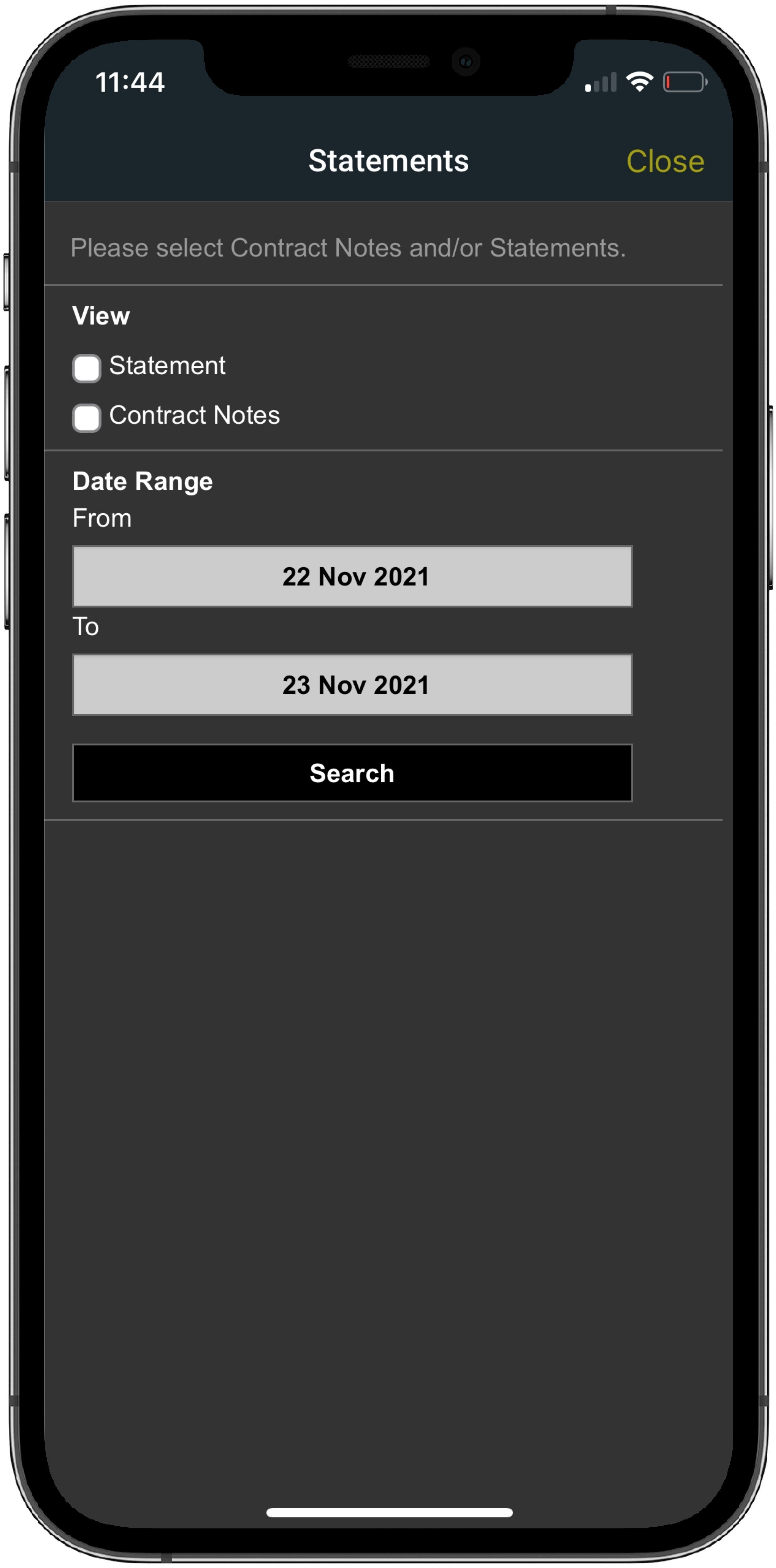
Step 2

Now select ‘Statements’ from underneath ‘MY TRADING HISTORY’.



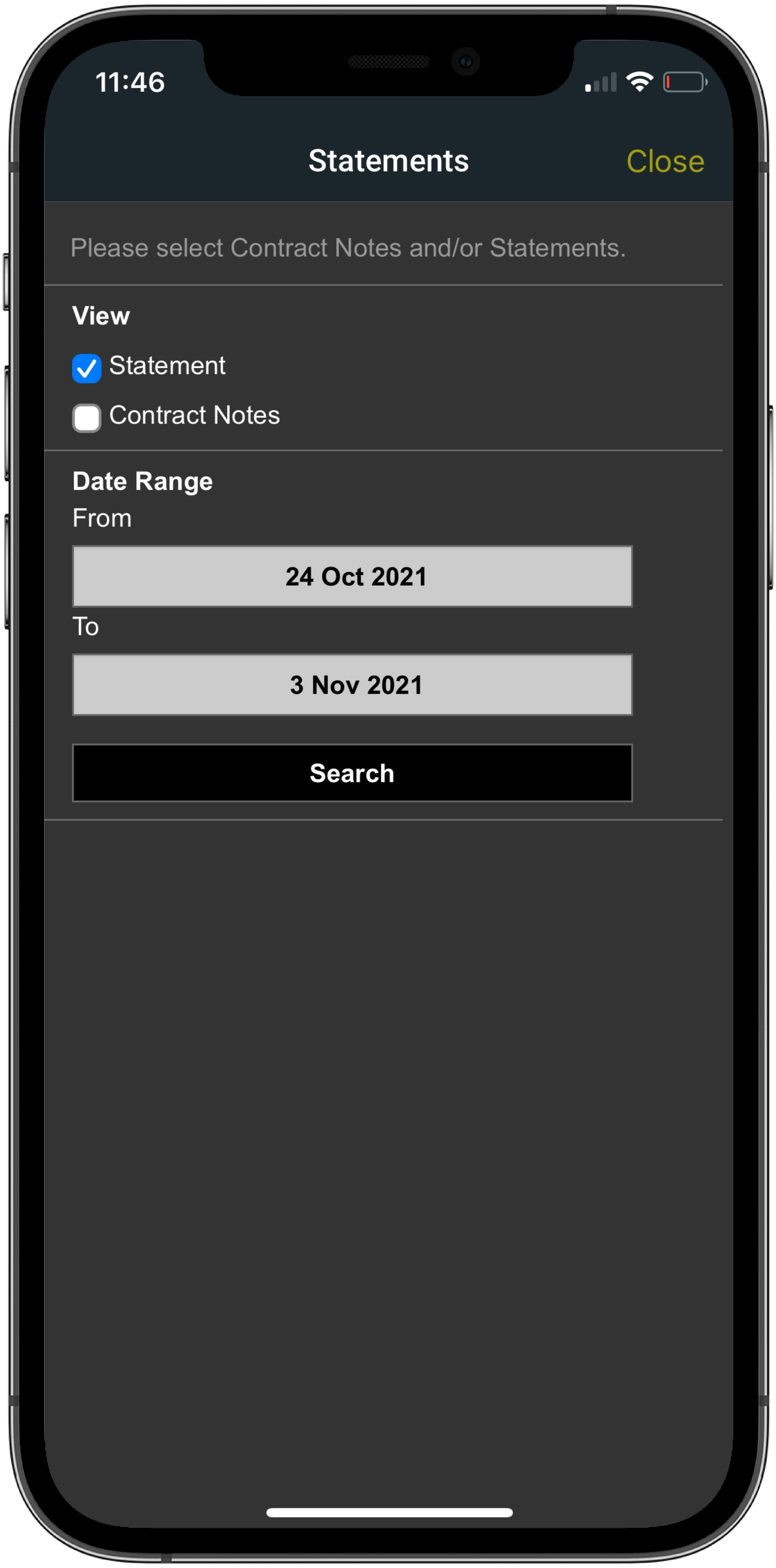
Step 3

Choose whether you'd like to view Contract Notes and/or Statements, then select your chosen date range and hit 'Search'.



Step 4

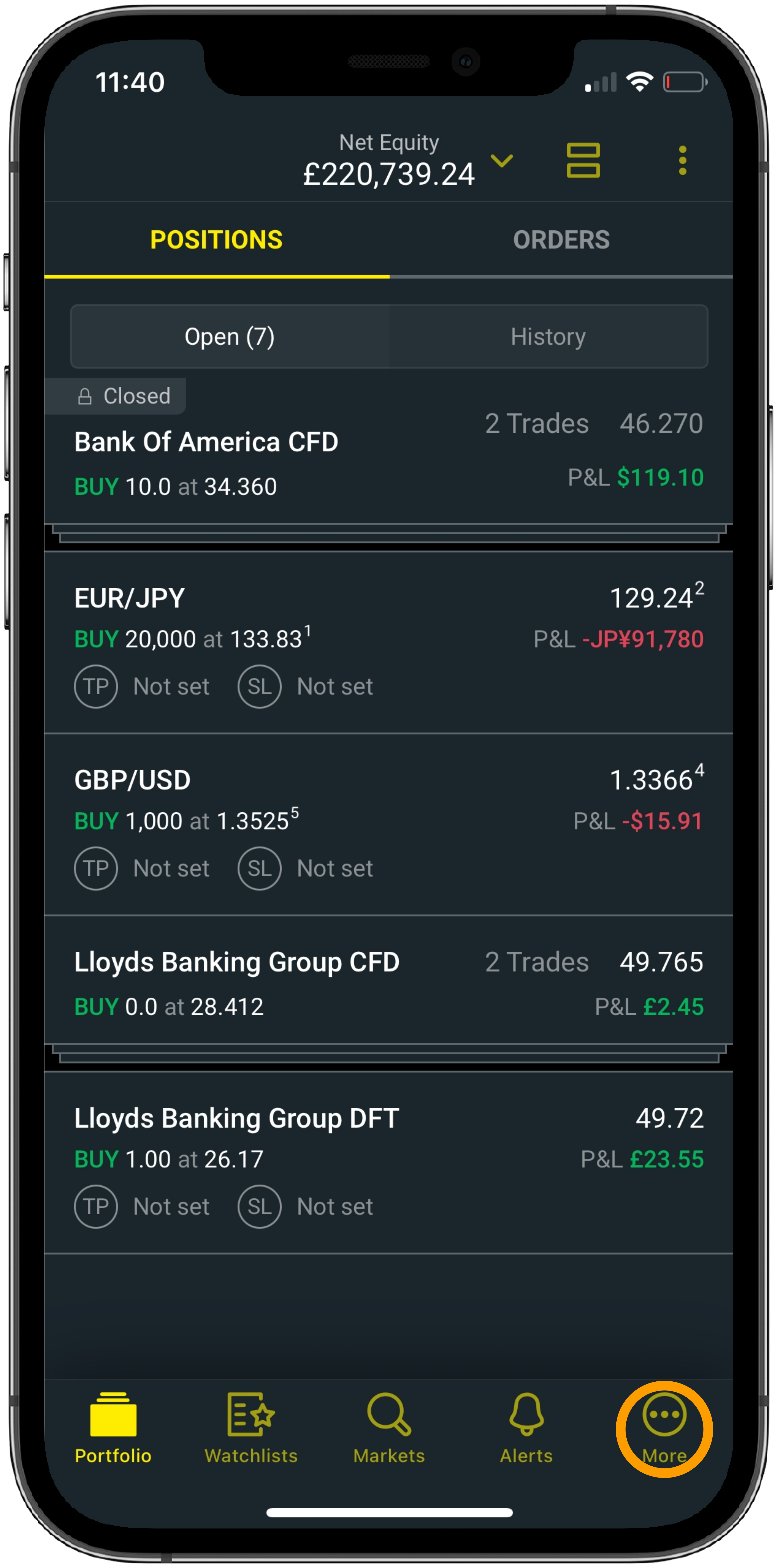
You should now see all of your statements for the given period.



Trader Resources

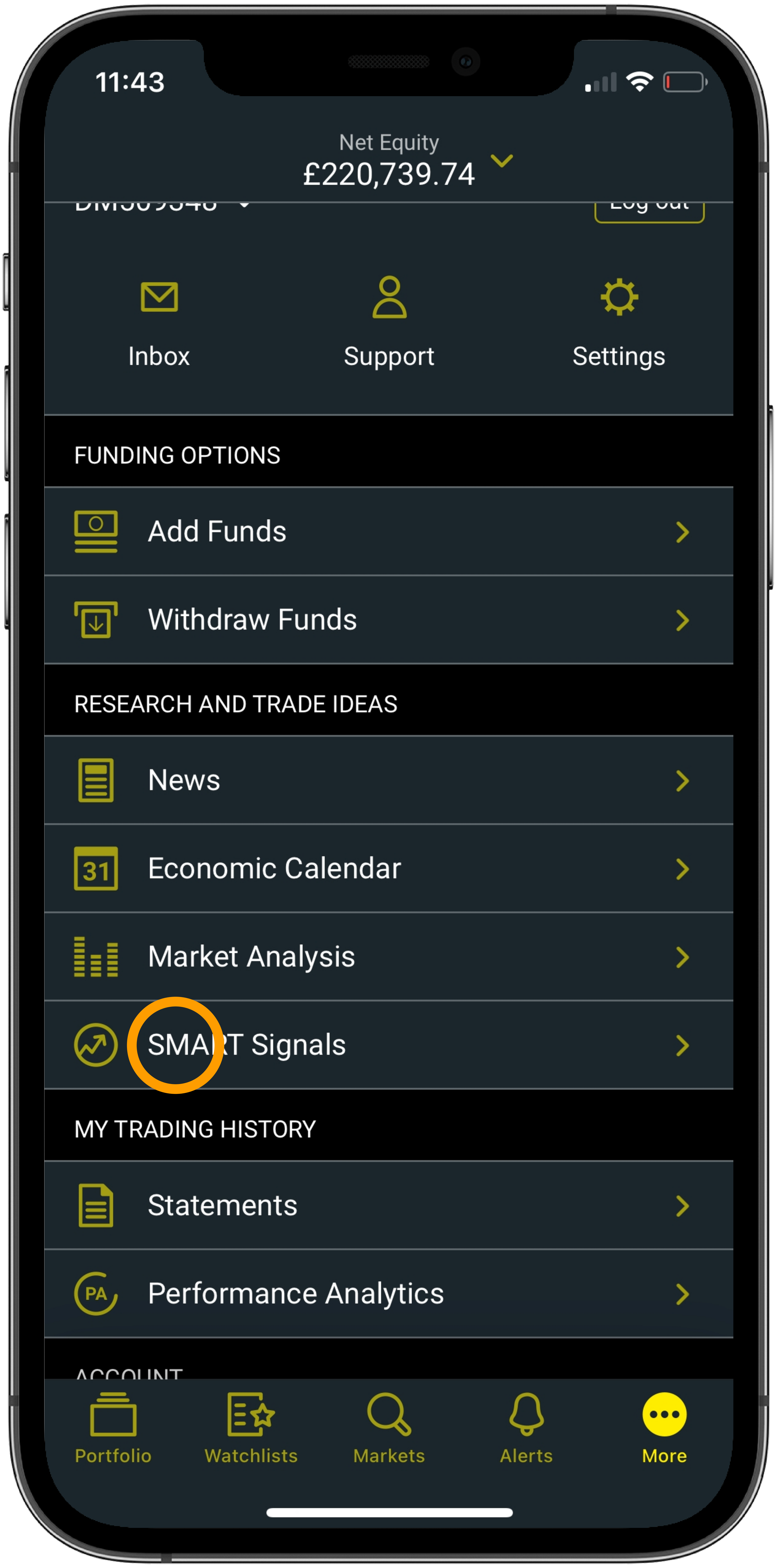
Step 1

You can find SMART Signals and Performance Analytics by hitting ‘More’ at the bottom of the app.



Step 2

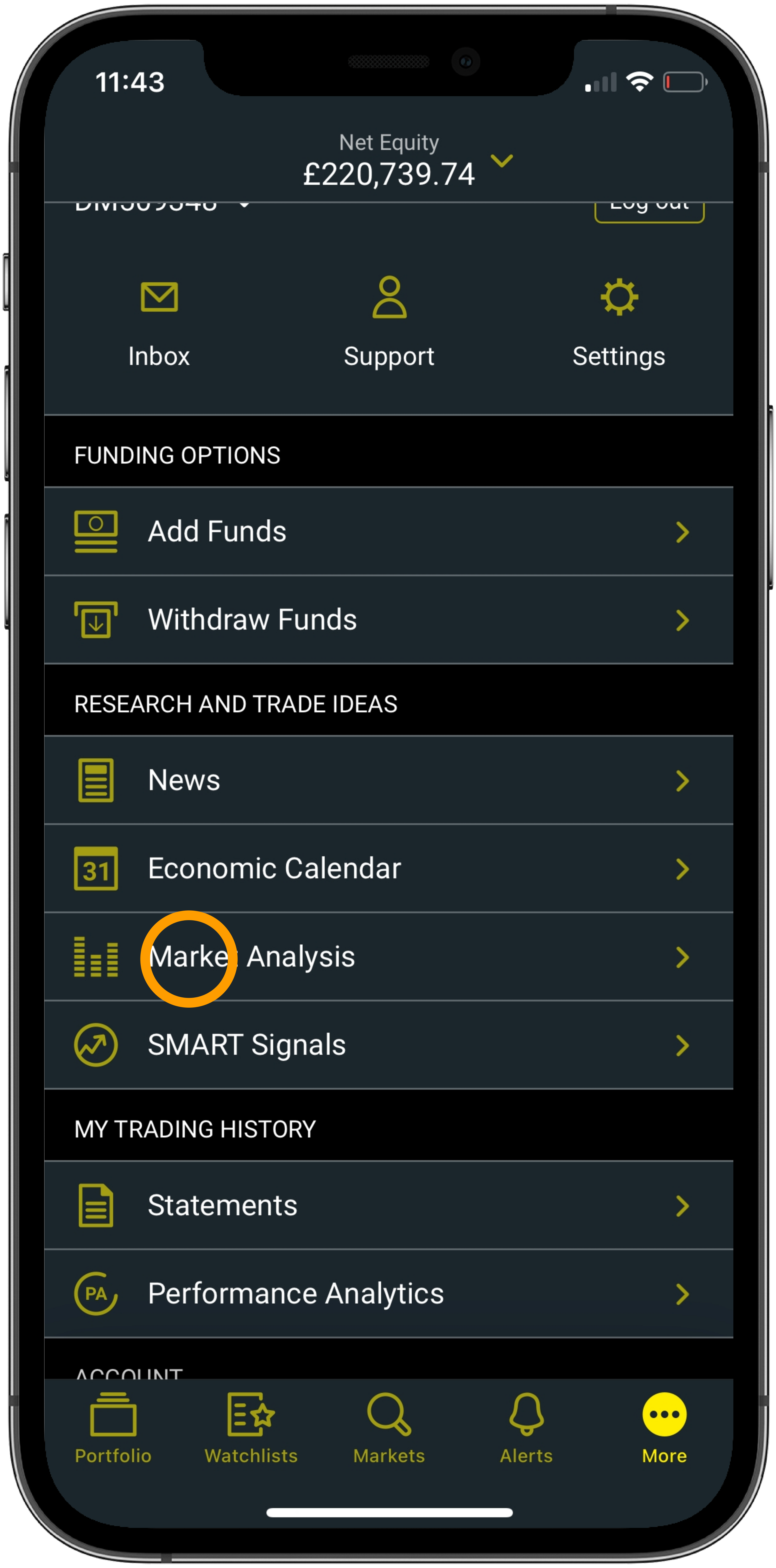
SMART Signals is listed under 'RESEARCH AND TRADE IDEAS', and Performance Analytics under 'MY TRADING HISTORY'.



Reading Research Content

Step 1

You can find expert market analysis on the City Index app by selecting 'More' from the bottom of the screen then tapping 'Market Analysis'.



Step 2

Here, you can choose between commentary from our team or insight, buzz and analyst views from Trading Central.