

Notice Regarding MetaTrader 4

MetaTrader 4 is a third-party trading platform provided by MetaQuotes for which City Index does not own the intellectual property. MetaTrader 4 may or may not run in a City Index datacenter, and may or may not be supported by City Index personnel. City Index offers Meta Trader 4 alongside its own proprietary trading platforms to offer its users the ability to select a platform that has the functionality that best suits their individual needs. However, users should be aware: (1) that City Index does not endorse MetaTrader 4; and (2) there are additional risks associated when using MetaTrader 4.

Since MetaTrader 4 is provided by a third party, City Index does not have total control over the platform and as such City Index cannot guarantee the accuracy or validity of the account financial information or trading history of a user stored on MetaTrader 4. Most importantly users should note that the account financial information (specifically the free margin value figure) calculated by and displayed on Meta Trader 4 cannot be relied upon. Users should therefore access their account financial information directly from City Index in order to accurately monitor this information.

Users that trade on MetaTrader 4 are exposed to the risks associated with the system, including, but not to, the communication infrastructure that connects City Index to MetaTrader 4. As a result of any system failure or other interruption on MetaTrader 4 orders either may not be executed according to your instructions or may not be executed at all. Furthermore, as a result of any system failure or other interruption of MetaTrader 4, you may not be able to place or change orders or view your trading positions or market data.

Meta Trader 4 is provided by a third-party provider and not City Index. Therefore, to the extent not prohibited by law, City Index shall not be liable for any losses or damages suffered or incurred from the use, operation, or performance of MetaTrader 4. In addition, City Index shall have no responsibility or liability for any direct, indirect, punitive, incidental, special or consequential damages that arise from any fault, inaccuracy, omission, delay or any other failure of MetaTrader 4.

Meta Trader 4 gives Users the ability to automate orders and trade requests. Where the number of these requests made by a User is excessively high and/or of a malicious nature, and in the sole opinion of City Index does not constitute reasonable or acceptable use, then City Index reserves the right to block that User, in its sole discretion.